

ATTACHMENT “D” - Animal Care Committee - Identified Areas for Improvement

No. Area For Improvement		Comments and Solutions Proposed
1.	Wildlife Strategy - Getting more animals to wildlife rehabilitators - Reducing Human-Wildlife Conflicts	- Funding to: - Investigate the City's/OSPCA's wildlife care focusing on the period from which injured/ sick wildlife are identified to the transport to a wildlife rehabilitator and provide additional training, equipment, and expanded use of rehabilitators. - The licensing of Wildlife Removal Companies to ensure their humane removal and disposition
2.	Improved Adoption and Euthanasia Rates for Domestic Animals	- Euthanasia is a complicated and controversial issue and an inevitable fact of shelter life. While euthanasia targets will not be included in the contract with the OSPCA, specific requirements for the OSPCA to provide Markham with accurate and timely information regarding euthanasia statistics will be. Staff believe that only by being transparent about euthanasia rates, can the OSPCA, Markham staff and the community work together to find alternative solutions to the pet overpopulation problem. - Two additional Adoption Events in the proposed contract with the OSPCA with any additional events at the City's request at an additional cost - Two “new” Educational Events for Markham residents in the proposed contract with any additional events at the City's request at an additional cost - Continuation of the Trap Neuter and Return Program for Feral Cats with the OSPCA - Identified performance target for cats of a 5% reduction in the euthanasia rate per year outside the contract over the duration of the contract
3.	Increased Transparency and Accountability	- City access to the OSPCA animal database for Markham animals - Identified access in the proposed contract with the OSPCA to review all sheltering protocols and procedures - Participation in the Working Group identified in the DPRA Report
4.	Improved OSPCA Staff Training and an On-site Veterinarian	- Investigate any gaps in knowledge base of OSPCA staff and bring forward to the other municipal partners and the OSPCA through the Working Group for discussion - The retaining and sharing of costs of an on-site veterinarian to be explored with the other municipal partners and the OSPCA
5.	City Staff's Knowledge of Shelter Operation	Exploring training opportunities including job-shadowing and tours of other shelters
6.	Removal of the limit on the Number of Cats	Identified by staff independent of the report and will be addressed in 2013 in the form of a report to Council for consideration
7.	Increase in the Number of Education and Outreach Programs	- Two “new” Educational Events for Markham residents in the proposed contract with any additional events at the City's request at an additional cost - Proposed new storefront will provide an excellent opportunity to promote a variety of domestic pet and wildlife programs including education, pet care and microchip and rabies clinics
8.	Tiered Pet Licensing Fee Structure	Identified by staff in 2012 and tier licence fee structure retained to promote responsible pet ownership through spaying and neutering

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9.	Improved OSPCA Contract Language and Management	• Changes to the contract language include: ○ Identified Adoption Days and Education Events (<i>new</i>) ○ Access to the OSPCA’s Animal Data Base for reporting (<i>new</i>) ○ Specific requirements for and access to shelter infection control protocols (<i>new</i>) ○ Seven day a week patrol coverage up from six days (<i>new</i>) ○ OSPCA’s participation in the Municipal Working Group (<i>new</i>)
10.	Increased Fines for Non-Compliance	• Staff have identified the need for an increase and have prepared the required documents for submission pending Council’s approval