



August 14th, 2013

Julie McKeiver (Provincial Officer)
Safe Drinking Water Branch
Central Region
230 Westney Road South 5th Floor
Ajax, ON, L1S 7J5

Re: 2013 City of Markham DWS Inspection Report #1-AON17 – Non-Compliance

Dear Mrs. McKeiver,

The City of Markham has addressed the remainder of the last non-compliance identified during your May 11th, 2013 inspection of our Drinking Water System, namely:

1. **Adverse Reporting** – failed to immediately report an adverse result to MOE (SAC);
 - AWQI # 106702 (June 26th, 2012)

In addition to revisiting **“SOP 16b – Response to Adverse Water Quality Test Result”** and implementing **“Adverse Notification – Quick Reference Checklist”** as detailed in our May 27th 2013 letter, we have scheduled annual refresher training sessions for all Waterworks Operator staff. There were two training sessions held (July 31st & August 13th, 2013). Training covered the policies, procedures, and legislative requirements relevant to adverse water quality response notification. This additional annual refresher training will be provided to new and existing staff.

The City of Markham has been working towards a more automated approach to ensure that there are no future oversights of sampling or notification requirements.

Thanks again for all your assistance.

Sincerely,

Stefan Ulman

Stefan Ulman
Water Quality Coordinator
City of Markham – Waterworks
8100 Warden Ave, Markham, L6G 1B4
Phone: 905-477-7000 x2449
Fax: 905-479-7772

Copies to:

Peter Loukes (Director, Environmental Services)

Gord Miokovic (Manager, System Engineering)

Eddy Wu (Manager, Operations & Maintenance)

Peter Solymos (Supervisor, Water Quality)

Daphne Ross (Manager, Business Compliance)

Anna Distefano (Training Coordinator, Business Compliance)