



## MARKHAM COUNCIL CODE OF CONDUCT

#### PRESENTATION TO GENERAL COMMITTEE DECEMBER 9, 2013 KIMBERLEY KITTERINGHAM, CITY CLERK



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## Why Are We Here?

- To re-introduce Markham's Integrity Commissioner (Justice Donald R. Cameron) to Members of Council; &,
- To review changes made to the draft Council Code of Conduct since it was last before General Committee; &
- To address any questions/concerns Council may have regarding the revised draft Code; &
- To seek approval for the adoption of the Council Code of Conduct.

Slide 2



SILVER RECIPIENT 2010 ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE





## Background

- The <u>Municipal Act</u> was changed in 2007 to address a number of issues largely resulting from the Bellamy (Toronto) & Sills (Waterloo) inquiries;
- The changes reflected growing public interest in ensuring greater accountability & transparency in municipal government administration.



SILVER RECIPIENT DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE





## **Background (Cont'd)**

- The legislative amendments included the creation of Part 6 of the Act dealing solely with "Accountability & Transparency".
- Part 6 Act permits Ontario municipalities to:
  - 1. Appoint an Integrity Commissioner (IC)
  - 2. Establish a Code of Conduct for Members of Council



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## Markham's IC

- Since 2007 approximately 25 Ontario municipalities have appointed ICs.
- On June 26, 2013 Council approved the appointment of ADR Chambers Inc. (Justice Donald R. Cameron) as Markham's first Integrity Commissioner.
- Justice Cameron was appointed for 1 year with option to renew for up to 5 additional 1 year terms.



NIZATIONAL QUALITY



### Markham's IC (Cont'd)

- The role of Justice Cameron is to perform, in an independent manner, the following functions:
  - 1. Complaint investigations regarding alleged breaches of the Code; &
  - 2. Provision of advice to individual Councillors regarding specific situations related to the application of the Code; &
  - 3. Provision of advice to Council on other policies/procedures that relate to the ethical behaviour of Councillors; &
  - 4. Provision of general advice to individual Councillors on conflict of interest issues; &
  - Provision of information to the public regarding the Code & the obligations of Councillors under the Code; &
  - 6. Provision of an annual report to Council on the activities of the IC.



NIZATIONAL QUALITY



### **IC Powers**

- In conducting an inquiry, Justice Cameron may exercise powers under the <u>Public Inquiries Act</u>.
- The City is required to provide Justice Cameron with any information he believes is necessary to conduct an inquiry (ex. Accounts, Financial Records, Report & Files).
- Justice Cameron is required to preserve secrecy with respect to all matters that come to his knowledge through an inquiry.



SILVER RECIPIENT 2010 DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## IC Powers (Cont'd)

- If Justice Cameron has reasonable grounds to believe a contravention of any other Act/<u>Criminal Code</u> has occurred, he is required to refer the matter to the appropriate authorities.
- Should this occur, Justice Cameron will suspend inquiry until any resulting police investigations &/or charge(s) have been disposed of.
- Justice Cameron will report such a suspension to Markham Council.



SILVER RECIPIENT 2010



## **IC Reports**

- Upon completion of an investigation, Justice Cameron will produce a Report for the City.
- The Report will summarize any alleged contravention(s) & will include Justice Cameron's opinion as to whether or not the contravention(s) occurred.
- If contravention(s) occurred, Justice Cameron will make recommendations for reprimanding the Member of Council involved.
- Council is not required to endorse Justice Cameron's recommendations & may choose to not take any action.
- Once received by the City, Justice Cameron's reports are public documents.



ANIZATIONAL QUALITY HEALTHY WORKPLACE 2010



## **Council Code of Conduct**

- The establishment of a Council Code of Conduct is a discretionary decision of Council.
- Since 2007, approximately 30 Ontario municipalities have adopted Codes.
- In accordance with the <u>Municipal Act</u>, the Code can address:
  - Ethical behaviour; &
  - Standards for appropriate interaction between Members of Council & staff, residents & key stakeholders; &
  - Appropriate use of Corporate resources.



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## Value of Council Code of Conduct

- Based on staff's research, Codes have served municipalities well especially where: 1) an IC has been appointed; & 2) the Codes have addressed Council-staff relations.
- Equally however, the lack of a Council Code of Conduct has created confusion, misunderstanding & even distrust between & among public, staff & municipal Councils.



NIZATIONAL QUALITY



### **Markham's Code of Conduct - Chronology**

- June 25, 2012 Code of Conduct concept first introduced at General Committee (GC) where it was referred to a Council Workshop.
- September 5, 2012 Council Workshop staff directed to prepare a Code of Conduct for Markham City Council.
- November 19, 2012 staff presented draft Code to GC; at this meeting GC:
  - Referred draft Code to a second Council Workshop in 2013;
  - Approved mandate & qualifications for Markham's IC;
  - Approved the proposed Complaint Protocol process; &
  - Directed staff to begin recruitment for a Markham IC.



SILVER RECIPIENT 2010 REGANIZATIONAL QUALITY & HEALTHY WORKPLACE



### **Chronology (Cont'd)**

- February 11, 2013 second Workshop GC referred draft Code to a third Workshop for further discussion.
- April 16, 2013 GC adopted draft Code with minor revisions.
- April 30, 2013 Council referred the draft Code back to GC for further discussion.
- May 6, 2013 GC referred the draft Code back to staff for further revisions. Staff also requested to:
  - Have Markham's Integrity Commissioner review the *draft* Code & provide his comments/suggestions to staff; &
  - Meet with Deputy Mayor Heath to review draft Code wording.



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE





## **Revised Code of Conduct**

- Formalizes standard practices already being used by Markham Councillors.
- Comprised of 6 main sections:
  - 1) Relations with public, staff & other Council Members;
  - 2) Receipt of gifts, hospitality & benefits;
  - 3) Handling of personal information & confidential materials;
  - 4) Use of Corporate resources;
  - 5) Conduct of Members;&
  - 6) Complaints.





SILVER RECIPIENT DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## **Revised Code of Conduct (Cont'd)**

- Several revisions have been made to the draft Code since it was last before GC in May.
- Changes reflect feedback received from Justice Cameron & Deputy Mayor Jack Heath & are noted in bold on the hard copy of the agenda & highlighted in yellow on the electronic copy.



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE





## **Revised Code of Conduct (Cont'd)**

- Changes to the Revised Code include:
  - Additional definitions to provide greater clarity:
    - City Records
    - Constituent Records
    - Closed/In-Camera Meeting
    - Confidential Information
    - Elected Official
    - Harassment

Slide 16

Personal Information



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE



## **Revised Code of Conduct (Cont'd)**

- Revised wording to reflect a more positive tone; &
- Complete re-writing in certain areas for increased clarity & understanding (Section 7 – Personal Information & Section 9 – Relations with Staff).
- Addition a new section (Section 20 Complaints) to reference the Complaint Protocol.



SILVER RECIPIENT 2010 DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE



#### Markham's Current Accountability Framework

- Markham currently demonstrates accountability & transparency through providing a sound governance framework, comprised of a system of policies, procedures & practices, categorized as follows:
  - Legislated Requirements (i.e. fulfilling various legislative responsibilities as governed by provincial statutes such as the <u>Municipal Act</u>, <u>Planning Act</u> & the <u>Development Charges</u> <u>Act</u>).



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE



#### **Current Accountability Framework (Cont'd)**

- Fiscal Accountability, Oversight & Reporting (i.e. Annual Report/Budget Binder, Purchasing By-law, External Auditor Opinion and Management Letter).
- Performance Measurement & Reporting (Annual Report, Annual Departmental Business Plan, Municipal Performance Management Program).



SILVER RECIPIENT DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE



#### **Current Accountability Framework (Cont'd)**

- 4. Open Government (Public Distribution of Council and Standing Committee Agendas and Reports (including the posting of these documents on the City's website; Planning notice requirements (including courtesy notice requirements); Live web-streaming of Council and Standing Committee meetings).
- 5. Employment of Relatives of Staff Members and Council Policy; Use of Information Technology Policy.



SILVER RECIPIENT DRGANIZATIONAL QUALITY & HEALTHY WORKPLACE





#### **Current Accountability Framework (Cont'd)**

- 6. Internal Accountability & Ethical Standards (Code of Ethics & Conduct for City employees).
- 7. Hiring of Justice Cameron as Markham's Integrity Commissioner.
- 8. Adoption of a Council Code of Conduct.



SILVER RECIPIENT 2010 REGANIZATIONAL QUALITY & HEALTHY WORKPLACE





### Recommendations

- 1. That Council adopt the proposed Council Code of Conduct; &,
- That staff arrange a training & education seminar with Members of Council & the Integrity Commissioner on the Code; &,
- That information on the Code of Conduct & the associated complaint submission process be placed on the City's website; &,
- That staff report back on the Code of Conduct in February, 2015 with any required revisions.



ANIZATIONAL QUALITY HEALTHY WORKPLACE





### **Justice Donald R. Cameron**



SILVER RECIPIENT 2010 ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE





# **Questions?**



SILVER RECIPIENT ORGANIZATIONAL QUALITY & HEALTHY WORKPLACE