

Thornhill residents' flood survey comments*

We wonder why open sewers are still present.

We have a big concern that certain storm sewers are connected to sanitary sewers in the area.

Exterior of house under 22 inches of water. Damage to the garage, two sheds lost with contents. ...the damage is not covered by the our insurance; over 16 inches of sewage in the basement, 22 inches around the house and 3 feet at rear of back yard.

I have been a resident since 1958 and I am disappointed in the lack of interest shown to the ratepayers after this disaster in our area.

The sewage water rose too quickly.

Storm sewers on street were unable to handle the volume rate and have trouble most of the time.

We are aware of a large amount of damage to homes in the area.

I understand that the City of Toronto is installing (free of charge) valves on storm sewers so this cannot happen in the future. Is Markham prepared to do this?

The drainage system was inadequate in this area.

Have had trouble with standing water since houses were redeveloped.

I think that the sewer trunks are too small or too many houses are connected (in-fill houses).

The Don River rose and flooded properties adjacent. The Conservation Authority and Town of Markham were contacted about the debris – nothing has been done to date.

I believe the sewers were not completely clean, therefore the back-up.

I believe that the diameter of the pipes is not adequate. I am very concerned that there may have been valves closed for whatever reason because it was standing in the street – there was a whoosh and within 2 minutes the street emptied of 3 feet of water.

Luckily, our home was not flooded. The municipality should change the pipes to accommodate the growth of this area to prevent floods.

We think that the Town of Markham should improve the storm mains to increase the capacity for the flow of water.

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From our experience, this is a big problem. Something has to be done to prevent future flooding.

The sewer system wasn't built to handle all the monster homes that have been put in over the last 25 years, (10,000 sq. ft. is going up behind us right now).

This should not happen – the drains on the street were blocked from construction and that exacerbated the problem.

Our basement was not accessible for two weeks until we stripped our rec room and removed all of the carpet.

We feel that the sewers are inadequate due partly to all the development north of here.

Drain in basement walkout (connected to storm sewer) did not drain water quickly enough.

Thank you for this survey. I hope that this will never happen again. What a mess!

*- To protect anonymity of participants some comments have been edited to remove any reference that may identify specific homes.