

Attachment "A"



WATERWORKS SERVICE FEES

Item	DESCRIPTION	Notes	Existing Fees	Proposed Fees	Change %
1	Turn Water ON/OFF - Regular Hours	Turn water off at the curb to enable customer to perform internal plumbing repairs, then turn water back on. Both shut-off and turn-on occur <b>within normal field staff working hours</b> (7:30AM to 4:00PM M-F).	\$ -	\$ 121.00	New
2	Turn Water OFF - After Hours	Turn water off at the curb to enable customer to perform internal plumbing repairs. Water shut-off performed <b>outside normal field staff working hours</b> (4:00PM to 7:30AM weekends & holidays).	\$ -	\$ 182.00	New
3	Turn Water ON - After Hours	Turn water back on. Water turn-on performed <b>outside normal field staff working hours</b> (4:00PM to 7:30AM weekends & holidays).	\$ 50.00	\$ 182.00	264.00%
4	Fire Hydrant and Meter Use	Monthly rental fee for use of fire hydrant (minimum one month fee will be charged)	\$ 100.00	\$ 200.00 + cost of water @ \$ 1,767.1 / m <sup>3</sup>	100.00%
	Fire Hydrant Meter Refundable Deposit	Deposit against damage to hydrant, meter or backflow prevention device. Refundable minus cost of meter rental, testing/maintenance fee, installation/removal fee and actual water used. Any damages will be billed at cost-plus.	\$ 5,000.00	\$ 5,000.00	0.00%
	Hydrant Meter installation or removal cost	Field staff time to install or remove meter & backflow prevention device. When moving a meter from one site to another for the same customer, both removal & installation fees apply.	\$ -	\$ 69.00	New
	Bulk Water Sales	Water sold at current approved rates through self-serve pre-paid metered system (similar to store self-serve gas pump) - per cubic meter.	\$ 1.10	\$ 1.77	60.37%
6	<b>New Development Meter Costs:</b> ‡				
	a) Subdivision Agreement: 5/8" x 3/4"	Cost to supply & install a residential water meter in new subdivisions before the homes are occupied. Includes e-coder head. GST applies in addition to the fee.	\$ 197.00	\$ 227.00	15.23%
	b) Infill Homes	Cost to supply & install a residential water meter in new infill homes before the homes are occupied. GST applies in addition to the fee.	\$ 197.00	\$ 241.00	22.34%
	3/4"		\$ 282.19	\$ 308.00	9.15%
	1"		\$ 347.13	\$ 355.00	2.27%
	AMR Surcharge	if installing AMR transmitter	\$ -	\$ 115.00	New
	c) ICI	Cost to supply a compound water meter (includes two measuring systems, for low flows and high flows) and two e-coder heads.	\$ 2,060.02	\$ 2,124.67	3.14%
	3"		\$ 2,500.47	\$ 2,500.47	0.00%
	4"	Meter must be installed by a licensed plumber at developer's or owner's cost before the building is occupied. PST applies to part of the fee, GST applies to the entire fee.	\$ 4,012.60	\$ 4,012.60	0.00%
	6"		\$ 7,155.81	\$ 7,155.81	0.00%
	4" Protectus		\$ 7,784.60	\$ 7,784.60	0.00%
	6" Protectus		\$ 9,275.26	\$ 9,275.26	0.00%
	8" Protectus		\$ 12,727.42	\$ 12,727.42	0.00%
	10" Protectus		\$ 16,993.02	\$ 16,993.02	0.00%
	AMR Surcharge	if installing AMR transmitter	\$ -	\$ 115.00	New
	Please note: Water meters over 1" must be installed by a licensed plumber. ICI installation cost is the responsibility of the purchaser.				
7	<b>Meter Removal Costs</b>	Cost to remove a meter prior to the building being demolished and/or the water service being decommissioned or abandoned.			
	a) Residential Water Meter: 5/8" x 3/4"		\$ -	\$ 80.00	New
	3/4"		\$ -	\$ 80.00	New
	1"		\$ -	\$ 137.00	New
	b) ICI		\$ -	\$ 320.00	New
	1.5"		\$ -	\$ 320.00	New
	2"		\$ -	\$ 320.00	New
	3" and over		\$ -	Cost-plus †	New
	Please note: Water meters over 1" must be installed by a licensed plumber. ICI installation cost is the responsibility of the purchaser. Failure to have the meter removed prior to the building being demolished will incur a penalty equal to twice the applicable removal fee.				
8	<b>Meter Replacement Costs:</b> ‡	Cost to replace a meter that has been frozen or damaged through the owner's misuse or negligence. GST applies for residential meters, PST & GST apply for ICI meters.			
	a) Residential Water Meter: 5/8" x 3/4"		\$ -	\$ 210.00	New
	3/4"		\$ -	\$ 278.00	New
	1"		\$ -	\$ 374.00	New
	AMR Surcharge	if replacing AMR transmitter	\$ -	\$ 115.00	New
	b) ICI		\$ -	Cost-plus †	New
	Please note: Water meters over 1" must be installed by a licensed plumber. ICI installation cost is the responsibility of the purchaser.				

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WATERWORKS SERVICE FEES

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9	<b>Water Meter Testing Fee †</b>	Cost to replace a meter that has been frozen or damaged through the owner's misuse or negligence. GST applies for residential meters, PST & GST apply for ICI meters.			
	5/8" x 3/4" Volumetric Test Only		\$ -	\$ 279.00	New
	5/8" x 3/4" Volumetric Test & Odometer Test		\$ -	\$ 344.00	New
	3/4" Volumetric Test Only		\$ -	\$ 352.00	New
	3/4" Volumetric Test & Odometer Test		\$ -	\$ 417.00	New
	1" Volumetric Test Only		\$ -	\$ 455.00	New
	1" Volumetric Test & Odometer Test		\$ -	\$ 530.00	New
	ICI Water Meters (2" and larger)			Cost-plus †	New
10	<b>Water Quality Sampling</b>	PER SAMPLE - Fee to take a water sample and have it tested by the York-Durham Regional Environmental Labs (YDREL) for compliance with SDWA regulations.	\$ 50.60	\$ 123.00	143.08%
11	<b>Sampling Sanitary Sewage Effluent</b>	Fee to take a wastewater sample and have it tested for compliance with Markham's Sewer Use By-Law and other applicable regulations.	\$ -	Cost-plus †	New
12	<b>Camera Inspection of Private Service</b>	Camera inspection of sanitary sewer service using a CCTV mini-camera. Fee applies if the inspection is performed due to customer request or due to a sewer backup where the cause of the backup is found to be on the Private side of the service.	\$ -	Cost-plus † if on private side	New
13	<b>Construction Water:</b>	Cost of water used during construction of a subdivision or site plan. Cost includes water used during chlorination & flushing, as well as during construction.			
	Building Lot Construction Water	Per lot or townhouse	\$ 30.00	\$ 49.00	63.33%
	Apartment Unit Construction Water	Per apartment or condo unit	\$ 15.00	\$ 25.00	66.67%
	Commercial Lot Construction Water	Per 1,000 ft <sup>2</sup> (based on lot total area)	\$ 10.00	\$ 17.00	70.00%
14	<b>Inside Meter Reading</b>	The Town's meter readers use a remote readout device to obtain readings quickly and without disturbing the customers. Customers who refuse to have a remote readout device installed will be charged a fee for each reading in order to recover the additional time & effort required to obtain a meter reading.			
		read by PowerStream	\$ -	Cost-plus †	New
		read by Town Operator	\$ -	\$ 121.00	New
15	<b>Inspection and Clearing Blockage</b>	CCTV inspection of sanitary sewer lateral and removal of any blockages found. The fee applies only for blockages on Private side, or blockages on Town side caused by owner's negligence or abuse (i.e. dumping grease or acids in the sewer).			
		Private Side -Residential	\$ -	Cost-plus †	New
		-ICI	\$ -	Cost-plus †	New
		Town Side (not caused by Owner)	\$ -	\$ -	New
16	<b>Hydrant Flow Test</b>	Support services to flow testing (i.e. hydrant)	\$ 50.00	\$ 179.00 + cost of water @ \$ 1.7671 / m3	258.00%
17	<b>Sewer main-line blockage removal</b>	CCTV inspection of sanitary sewer main line and removal of any blockages found. The fee applies for blockages caused by owner's negligence or abuse (i.e. dumping grease, gravel or acids in the sewer). Owner is the developer in new areas, or the company or person responsible in Town-assumed areas	\$ -	Cost-plus †	New
18	<b>Flat Rate Water Charge</b>	All water service connections to the Town's system are required to be metered. Owners who refuse to have a meter installed will be charged a flat-rate volume estimated as twice the average residential consumption of 1m3/day/account.	\$ 107.50	\$ 107.50	0.00%
19	<b>Meter in Chamber read where remote not installed</b>	Large water meters installed in underground chambers should have a remote readout device on the surface. Customers who do not have a remote readout device will be charged for staff time to enter confined space (the chamber) while complying with provincial safety regulations, and obtain a reading.	\$ -	\$ 340.00	New
20	<b>Missed appointment or service refusal</b>	The fee will be charged to customers who make an appointment for services provided by Town staff and miss the appointment without notifying the Town in advance, and to customers who refuse to allow Town staff or contractor access to the water meter in accordance to the Town's Water Use By-Law.	\$ -	Cost-plus †	New
21	<b>Records Search</b>	PER ADDRESS - Fee to recover staff time for records searches in regards to sewage backup, flooding or other history.	\$ -	\$ 50.00	New

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Item	DESCRIPTION	Notes	Existing Fees	Proposed Fees	Change %
22	<b>Subdivision &amp; Site Plan Admin Fee</b>				
	- Residential Subdivision Lot	PER LOT - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system; building permit, acceptance for maintenance & final assumption inspections; annual hydrant inspections to comply with fire regulations; hydrant painting.	\$ -	\$ 198.10	New
	- ICI Subdivision	PER METER OF WATERMAIN - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system; building permit, acceptance for maintenance & final assumption inspections to comply with fire regulations; annual hydrant inspections; hydrant painting.	\$ -	\$ 13.20	New
	- Site Plan	PER SITE - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system.	\$ -	\$ 2,220.00	New
23	<b>Unassumed Subdivision Emergency Response</b>	Recovery of costs associated with responding to emergency calls in unassumed subdivisions (broken water pipe, blocked sewer main or lateral, etc.).	Cost-plus <sup>†</sup>	Cost-plus <sup>†</sup>	
24	<b>Anti-tamper device repair/reinstallation</b>	PER ATD - Fee for repair or replacement ATDs damaged or removed from unassumed areas.	\$ -	\$ 500.00	New
25	<b>Chlorine Residual Maintenance prior to Acceptance</b>	PER METER OF WATERMAIN - Labour cost & water used in flushing to maintain chlorine residual until Acceptance for Maintenance.			
	- Residential Subdivisions (does not apply to infill homes)		\$ -	\$ 7.00	New
	- ICI Subdivision		\$ -	\$ 17.20	New

GST extra on all fees

‡ PST applies to part of the cost of water meters

† Cost-plus means the cost incurred by Waterworks to perform the service plus overhead and applicable tax(es)