Building Markham's Future Together (BMFT) 2015 - 2018 Training/Education Session Markham Pan Am Centre – Multi-Purpose Rooms **REVISED AGENDA**

Time	Subject Matter	Responsibility
8:30	Breakfast	
9:00	Welcoming Remarks	Mayor Frank Scarpitti
9:10	Intro and Re-cap from February 27 th session	Andy Taylor
9:30	Engaged, Diverse and Thriving City	Brenda Librecz
	• Key Actions for Council Term - clarification and gaps	
	 Increasing Community Engagement 	
	 Ensuring Markham is welcoming and inclusive 	
	 Promoting Markham as the best place in Canada to 	
	invest and locate knowledge based industries	
	Table Discussion and report back	
11:00	Safe and Sustainable Community	
	 Key Actions for Council Term - clarification and gaps 	Jim Baird
	 Managing our transportation network 	
	 Managing growth 	
	 Protecting our built and natural environment 	
	 Table Discussion and report back 	
1:00	Lunch	
The balance of the discussion will be held at a Second General Committee Meeting to be scheduled		
	Exceptional Services by Exceptional Staff	
	Key Actions for Council Term - clarification and gaps	Trinela Cane
	 Implement new Customer Experience Strategy 	
	 Transforming services through technology and 	
	innovation	
	 Table Discussion and report back 	
	Stewardship of Money and Resources	
	 Key Actions for Council Term - clarification and gaps 	Meg West
	 Ensuring a fiscally prudent and efficient 	
	municipality	
	 Increasing transparency and accountability 	
	 Table Discussion and report back 	
	Public Consultation Program	All
	Consultation Options	
	 Table discussion - how to engage public in 	
	BMFT	