

			2012			2013			2014			2015 (To Date - Feb 20)			Total (To Date)		
Service	Deployed	Baseline Txns (2011)	Online Txns	Total Txns	Uptake	Online Txns	Total Txns	Uptake	Online Txns	Total Txns	Uptake	Online Txns	Total Txns	Uptake	Online Txns	Total Txns	Uptake
Recreation program registration	Prior to 2011	121628	89279	128239	70%	95290	133704	71%	87278	128883	68%	32706	47228	69%	304553	438054	70%
Feed In Tariff – Renewable Energy Application (online only)	Oct-12	New	25	25	100%	19	19		0	0	n/a	0	0	n/a	44	44	100%
Fence Exemption Application (online only)	Dec-12	New	n/a	n/a	n/a	24	24	100%	19	19	100%	1	1	100%	44	44	100%
Zoning Search	May-12	2601	1769	2944	60%	3549	3612	98%	3524	3684	96%	477	503	95%	9319	10743	87%
Request for Certificate of Completion	Jan-13	126	n/a	n/a	n/a	186	190	98%	266	382	70%	40	47	85%	492	619	79%
Overnight Parking Exemption	May-12	15000	7959	22040	36%	12061	25000	48%	22019	27500	80%	1795	2900	62%	43834	77440	57%
Tax Certificate Purchase	Oct-13	3209	n/a	3022	n/a	185	3179	6%	2776	2949	94%	340	450	76%	3301	6578	50%
Pet Licence (New + Renewal)	Aug-12	4887	913	2800	33%	635	2035	31%	1404	2905	48%	516	1305	40%	3468	9045	38%
Engineering Drawing Request	Feb-13	203	n/a	200	n/a	70	200	35%	31	75	41%	13	42	31%	114	317	36%
Mobile Sign Permit	Oct-12	555	29	505	6%	232	541	43%	245	643	38%	33	87	38%	539	1776	30%
Driveway Windrow Removal Application	Apr-13	1794	n/a	n/a	n/a	633	1979	32%	881	3021	29%	18	78	23%	1532	5078	30%
Tree Removal Application	May-12	510	108	658	16%	231	856	27%	374	974	38%	8	22	36%	721	2510	29%
Museum Rental Enquiry	Aug-13	400	n/a	350	n/a	60	380	16%	84	200	42%	29	65	45%	173	645	27%
Monthly Overnight Parking Permit	Jan-13	781	n/a	852	n/a	174	1045	17%	358	1180	30%	53	135	39%	585	2360	25%
Noise Exemption Request	Oct-12	46	1	57	2%	27	100	27%	35	103	34%	2	7	29%	65	267	24%
Varley Volunteer Application	Feb-13	190	n/a	200	n/a	45	210	21%	36	102	35%	6	52	12%	87	364	24%