## Building Markham's Future Together (BMFT) 2015 - 2019 Training and Education Session AGENDA

Subject Matter	Date
<ul> <li>Engaged, Diverse and Thriving City</li> <li>Key Actions for Council Term - clarification and gaps         <ul> <li>Increasing Community Engagement</li> <li>Ensuring Markham is welcoming and inclusive</li> <li>Promoting Markham as the best place in Canada to invest and locate knowledge based industries</li> </ul> </li> <li>Table Discussion and report back</li> </ul>	Monday April 20, 2015
<ul> <li>Exceptional Services by Exceptional Staff</li> <li>Key Actions for Council Term - clarification and gaps         <ul> <li>Implement new Customer Experience Strategy</li> <li>Transforming services through technology and innovation</li> </ul> </li> <li>Table Discussion and report back</li> </ul>	Friday April 24, 2015
<ul> <li>Safe and Sustainable Community</li> <li>Key Actions for Council Term - clarification and gaps         <ul> <li>Managing our transportation network</li> <li>Managing growth</li> <li>Protecting our built and natural environment</li> </ul> </li> <li>Table Discussion and report back</li> </ul>	To be scheduled
Stewardship of Money and Resources  • Key Actions for Council Term - clarification and gaps  - Ensuring a fiscally prudent and efficient municipality  - Increasing transparency and accountability  • Table Discussion and report back	To be scheduled
Public Consultation Program  Consultation Options  Table discussion - how to engage public in BMFT	To be scheduled