

Seniors Strategy Presentation

TO

City of Markham
General Committee

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Commissioner,
Community & Health Services

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Developing the Seniors Strategy

Phase I (2012-15)

Strategy Foundation

Understand the current issues
Research, data collection, trend identification and analysis



Phase III (2017)

Strategy Implementation

Develop institutional framework to achieve results; culture shift, identification of action plans, partners, performance measures, priorities and implement changes



Phase II (2015-16)

Strategy Development

Define appropriate role serving seniors
Identify priorities and results

Regional Council Report
Fall 2016

Phase IV (Ongoing)

Monitoring and Evaluation

Regular Reporting
Continuous improvement activities to better meet expected outcomes

Seniors Strategy Advisory Task Force

Membership

Regional Council Members

Regional Chair, Emmerson, ex-officio

Regional Councillor Armstrong, City of Markham

Regional Councillor Ferri (Chair), City of Vaughan

Mayor Hackson, Town of East Gwillimbury

Regional Councillor Heath, City of Markham

Regional Councillor Hogg (Vice Chair), Town of Richmond Hill

Regional Councillor Rosati, City of Vaughan

Regional Councillor Wheeler, Town of Georgina

Task Force Deliverables

1. Recommendations for Regional Council consideration to develop a **corporate Seniors Strategy** – appropriate roles, policies and guiding principles
2. A **decision making tool** that will include criteria to determine the Region's level of involvement in the delivery of programs and services to seniors

Overview of Government Funded Services for Seniors – A York Region Perspective

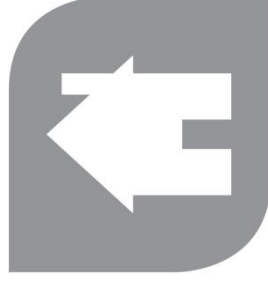
Service System Map



Broad Policy
and Finances



Health Care



Housing and
Transportation



Staying Safe
and Connected

Meetings at a Glance

**OCT. 22
2015**

Orientation
Session

**DEC. 9
2015**

The
Financial
Lens

**FEB. 24
2016**

The Health
Lens

**APR. 8
2016**

Aging in Place

**JUN. 17
2016**

Staying
Safe and
Connected

**OCT.
2016**

Wrap-up
Meeting

Quest

What is the Region's role in serving seniors over the next 10 to 20 years – making the best use of resources, managing expectations, leveraging partnerships and responding to provincial direction?



What We Heard

Orientation Session

OCT.
22
2015

Understand
who does what

Anticipate
outcomes

Respond to
Community
Issues

Sustainability

Region's Role

Advocacy

Set Principles

Prevention

Municipal
Partners

Partnerships

System Access

The Financial Lens

DEC. 9
2015

Intergenerational
equity

Consider income
and assets –
asset rich –
cash poor

Can't invest in
one generation
at the expense
of another

Services available
based on ability
to pay vs. age

Obligation to help
those who really
need it

Best practices

Financial literacy

Generational
attitude shifts

Financial
Sustainability

Education – plan
and save for
retirement

Prefer to stay in
own home

What We Heard

The Health Lens

FEB. 24
2016

Hospital Care
\$\$\$

Long Term Care
\$\$\$

Home and
Community Care
\$\$

Seniors prefer to
Age in Place

Invest more in
home care and
community
supports

Improve access
and awareness
of services

Falls are leading
cause of injury
for seniors

Having one voice
to advocate
for change

Healthy aging is
key to aging in
place

Expand
prevention
programs and
promote healthy
aging

Demand for
LTC beds will
outpace supply

More
complex care
=
More
staff training

Age Friendly
Communities

Aging in Place

APRIL 8
2016

Importance of
building
Complete
Communities

Looking at new
care models

Partnering with
the Local
Municipalities

Finding ways to
stretch the
dollars

Need for a
variety of
housing options,

Collaborate to
keep people in
their homes

Life changes
impact housing
needs

Mixed Use
Communities

Co-locate and
Coordinate
Services

Develop new
eligibility
models

System
Navigation

Potential Emerging Action Areas

Task Force Principles	Action Area
Evidence Based Decision Making	Develop a Capacity Plan for York Region determination of resource requirements to meet need
Evidence Based Decision Making Partnerships, Alignment, Collaboration	Identify a Senior Hub Model
Partnerships, Alignment, Collaboration	Coordinate and Connect Discussions (Planning Together) - Transit providers for seniors (MOHLTC, MTO) - York University – Fear of Falling Research - Federation of Canadian Municipalities (add seniors to agenda) - Association of Municipalities of Ontario (add seniors to agenda) - National Institute on Aging – Ryerson (GTA Network) - Local municipalities
Partnerships, Alignment, Collaboration Education	Explore Age Friendly Communities Concept
Education	Staff Training to enable staff to support senior’ s changing needs
Education	Increase Awareness of Services for Seniors systems are easy to navigate, information coordination
Prevention	Expanding Prevention Programs i.e. Community Paramedicine, Public Health
Respond Based on Financial Need and Ability to Pay	Develop an Ability to Pay Model based on income and assets

Potential Emerging Advocacy Areas

Task Force Principles	Advocacy Area	Linkages
Evidence -Based Decision Making	Capacity Planning for Long Term Care Beds in Ontario determine the amount of resources required including the number of beds, location, type	Provincial Government Central LHIN
Prevention Education	Expanding Public Health Mandate for Seniors - promoting healthy aging - prevention opportunities	Public Health Agency of Canada Provincial Government Central LHIN
Prevention Partnerships, Collaboration and Alignment	Funding for Home and Community Care Supports Unionville hub model , HYI Seniors Buildings	Federal Government Provincial Government Central LHIN
Fiscal Sustainability and Balance	Infrastructure Funding for Housing Services link to social housing	Federal Government Provincial Government
Financial Need and Ability to Pay	Pension Reform OAS, CPP Supplement	Federal Government

Next Steps

- **Consultations (May-August 2016)**
 - Staff engagement
 - Stakeholder consultations
 - Targeted organizations serving seniors
 - Seniors groups
- **Task Force Wrap Up Meeting - hear the feedback (Oct 2016)**
- **Recommendations to Regional Council**

Where we might work together....

1. Conducting Consultations

- Seniors groups
- Key stakeholders serving seniors (i.e. local municipal staff)

2. Co-locating services

i.e. satellite recreation services in Seniors Housing Buildings

3. Developing a Seniors Hub Model

i.e. Unionville project

4. Explore Age Friendly Communities Concept

i.e. understanding gaps, opportunities and roles