

# QUALITY MANAGEMENT SYSTEM POLICY

The City of Markham owns, operates and maintains the Markham Distribution System.

The City of Markham is committed to:

**T**rusted supply of safe and reliable drinking water for the customer

**A**chieve compliance with applicable legislation and regulations, while ensuring staff are trained and competent to perform their duties

**P**rotect our drinking water and provide necessary resources for the maintenance and continual improvement of the quality management system



This policy (revision 5.0) is endorsed by the Owner (Council) of the City's Drinking Water System on \_\_\_\_\_, 2016, as the current Quality Management System Policy for the City of Markham. The Markham Drinking Water System is a distribution subsystem of the Region of York Transmission and Distribution System. Markham is responsible for maintaining the quality of the water once it has entered the distribution system. Supplied water is treated either by the City of Toronto or the Region of Peel.

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