

Report on Quality Management System to Council From Management Review

Meeting Date: May 11, 2017

Attendees: Andy Taylor, Brenda Librecz, Phoebe Fu, Daphne Ross, Gord Miokovic, Prathapan Kumar, Peter Horvath, Yurong Duan, Irene Weiss, Cindy Coffin

RESULTS OF MANAGEMENT REVIEW	REPORT
Summary of Management Review	<ul style="list-style-type: none"> – Presentation and supporting documentation provided to Top Management covered all required items identified in the Drinking Water Quality Management Standard and procedure. – Top Management reviewed data from July 1 to December 31, 2016.
Deficiencies Identified	<ul style="list-style-type: none"> – No deficiencies were identified at this meeting.
Decisions Made	<ol style="list-style-type: none"> 1. With regards to the Waterworks Product Review Committee, are there minutes generated? Who has final approval of products? Requested to review the governance of the committee. 2. a) How does the Markham Drinking Water System compare with the other drinking water systems within Ontario? Requested to provide comparison. b) There is a need to advocate to the MOECC to post reports/results in a timelier manner. Requested to look into partnering with York Region, other member groups, to advocate together on this matter. 3. How many dead-end watermains are currently within the drinking water system? 4. Suggestion to include the Emergency Preparedness Coordinator in the risk assessment exercise. The topic of climate change is large portion of the potential hazardous events for municipal residential drinking water systems that must be considered during the risk assessment this year. 5. Are we charging enough for bulk water? Requested to review the bulk water rates.
Action Items	<ol style="list-style-type: none"> 1. Review governance of the Waterworks Product Review Committee. 2. a) Provide how Markham's compliance inspection rating compares with other municipal drinking water systems. b) Advocate to the MOECC to post results in a timelier manner. 3. Provide the most recent number of dead-end watermains within Markham. 4. Include the Emergency Preparedness Coordinator in the next risk assessment exercise. 5. Review bulk water rates.
Other QMS Issues Identified (including summary of corrective actions)	<ul style="list-style-type: none"> – None identified at this meeting.

Management Review Meeting Minutes are available upon request.

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