



# Grass Cutting Maintenance Service Level Options

Follow-up Presentation as per Council Resolution February 20, 2018

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## Background:

- Following a report to General Committee on April 18, 2017 entitled Grass Cutting and Maintenance Services General Committee requested staff to report back budget implications to change grass cutting service levels.
- Following a report to General Committee on February 20, 2018 to provide the requested information, staff were asked to report back to General Committee on March 5, 2018 to address grass cutting complaints by Ward and timing of implementation in a service level change.



## Options for Grass Cutting Service Levels

1. Provide weekly maintenance to parks with athletic fields only with a cost impact of \$71,664.00 yearly.
2. Provide weekly maintenance to all parks in spring and fall only to address seasonal complaints with a cost impact of \$112,048.00 yearly.
3. Provide weekly maintenance to all parks with a cost impact of \$112,048.00 yearly.
4. Maintain the current level of service with no changes with no cost impact yearly.

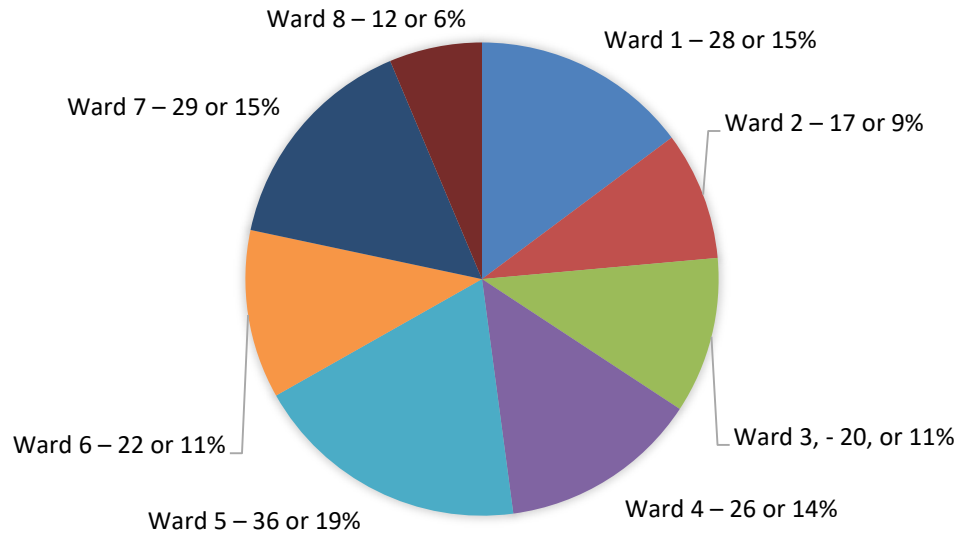


## Long Grass/Dandelions Parks

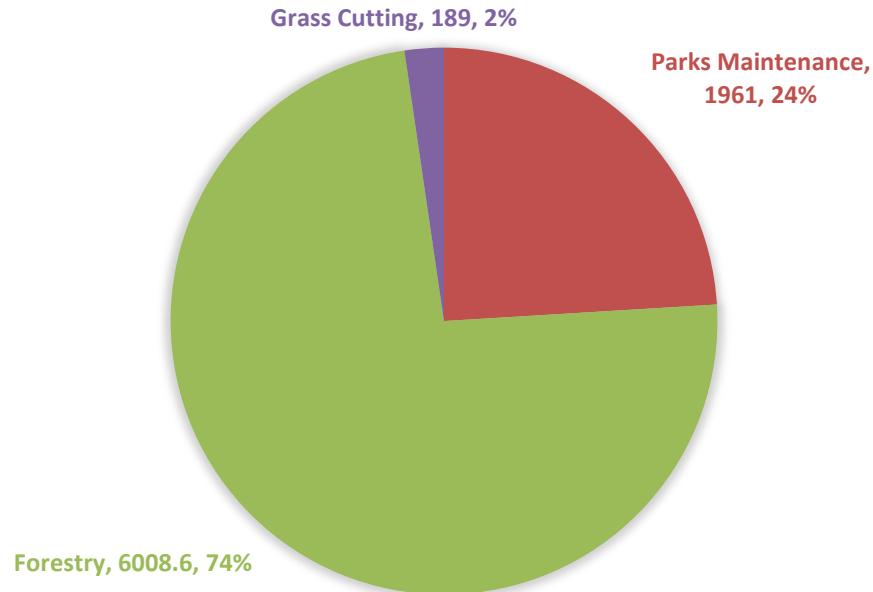
- Grass Cutting Issues Citywide - Long grass complaints category captures all parks, sports fields, open space, boulevards issues. (Not split between boulevard or park areas)

	2013	2014	2015	2016	2017
Total # of parks Service requests	1824	2099	1886	1906	2090
Total related to long grass only	141	144	126	214	349
As a % of all service requests parks	7.7%	6.8%	6.7%	11.2%	16.7%

## AVERAGE NUMBER GRASS CUTTING ACR'S BY WARD 2013-2017



## AVERAGE PARK OPERATIONS ACR'S 2013-2017



\*Grass cutting is separated if the only issue raised. Many resident calls contain multiple issues such as litter, long grass, waste receptacles which is then captured as parks maintenance.

# Financial Implications

- The change in service level will be considered during the 2019 budget process.