

2013 Annual Service Plan

Presentation to
City of Markham Development Services Committee

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November 20, 2012

YRT/Viva Today



123 YRT/Viva routes

- 5 Viva BRT routes
- 20 YRT base routes
- 31 YRT local routes
- 11 TTC routes
- 37 High School Specials
- 10 GO Shuttles
- 6 Express routes
- 3 Community Bus routes

Fleet

- 475 YRT/Viva buses
- 27 Mobility Plus buses
- 63 Mobility Plus contracted sedans and mini-vans

Contracted staff

- 800+ contracted bus operators and mechanics

2012 projected year-end ridership

- Conventional and BRT: 21+ million
- Mobility Plus: 362,000

Realignment Phase



2013 Annual Service Plan

- ❑ Restructuring
- ❑ Gridding
- ❑ Service Reliability
- ❑ Realigning
- ❑ Reducing Duplication
- ❑ Managing Ridership
- ❑ Complying with *Accessibility for Ontarians with Disabilities Act* (AODA) legislation



Performance Indicators

Performance indicators guide the planning process

- ❑ Revenue ridership
- ❑ On-time performance
- ❑ System performance
(net cost per passenger)
- ❑ Percentage of missed trips



Municipal Consultation

- YRT/Viva met with municipal planning and engineering staff

2012 Date	Municipality
February 29	City of Markham
March 2	City of Vaughan
March 5	Town of Aurora
March 6	Town of Georgina
March 8	Township of King
March 12	Town of Whitchurch-Stouffville
March 14	Town of Richmond Hill
March 16	Town of Newmarket
April 16	Town of East Gwillimbury

Public Consultation

- ❑ 300 people attended nine Public Information Centres
- ❑ A survey was administered and information was available on yrt.ca
- ❑ Three stakeholder workshops were conducted

Public Information Centres

2012 Date	Location	Municipality
March 28	Aurora Public Library	Town of Aurora
March 29	Markville Mall	City of Markham
April 3	Newmarket GO Bus Terminal	Town of Newmarket
April 4	Vaughan Mills Mall	City of Vaughan
April 11	King Public Library	Township of King
April 17	East Gwillimbury Sports Complex	Town of East Gwillimbury
April 23	Lebovic Leisure Community Centre	Town of Whitchurch-Stouffville
April 25	Richmond Hill Centre Terminal	Town of Richmond Hill
April 26	Georgina Keswick Public Library	Town of Georgina

2013 Service Initiatives

Municipality	Route
Aurora	32 Aurora-South
	33/33A Wexington
	222 Newmarket/Aurora GO Shuttle
Newmarket	44 Woodspring - Bristol
	223 Newmarket GO Shuttle
	422 Huron Heights High School Special
Richmond Hill	80 Elgin Mills
	82 Valley Mede/Spadina
	83/83A Trench
	84A/C Oak Ridges
	85A/B Rutherford/16th Avenue
	90/90B Leslie
	241 Beverly Acres GO Shuttle
	242 NorthRichvale GO Shuttle
	244 Beaver Creek Shuttle
	98/99 Yonge (late evening)
Vaughan	69 Yonge
	4/4A Major Mackenzie
	7 Martin Grove
	21 Vellore Local
	35D Jane (TTC)
	37D Islington (TTC)
	107F Keele North (TTC)
	605 Viva Orange

Municipality	Route
King	22/22A King City
	51 Keswick Local
Georgina	55 The ROC
	58A Leslie/Mount Albert
East Gwillimbury	52 Holland Landing
Markham	1 Highway 7
	2A 14th Avenue
	18 Bur Oak
	40 Unionville Local
	81 Markham Local
	201 Markham GO Shuttle
	203 Milliken GO Shuttle
	224C/D Victoria Park North
	404 Father McGivern High School Special
	409 Markham District High School Special
Whitchurch-Stouffville	606 Viva Green
	414 Unionville/Bill Crothers/Markham District High School Special

2013 Service Initiatives

Route 1 – Highway 7 Current



2013 Service Initiatives

Route 1 – Highway 7
Proposed



2013 Service Initiatives

Route 2A – 14th Avenue Current



2013 Service Initiatives

Route 2A – 14th Avenue Proposed



2013 Service Initiatives

Route 18 – Bur Oak



2013 Service Initiatives

Route 40 – Unionville Local



2013 Service Initiatives

Route 41 – Markham Local



2013 Service Initiatives

Route 203 – Miliken GO Shuttle



2013 Service Initiatives

Route 224C/D – Victoria Park North Current



-  Bus Stop
-  GO Station
-  College/University
-  Park & Ride
-  Shopping Center

2013 Service Initiatives

Route 224C/D – Victoria Park North Proposed



2013 Service Initiatives

Route 404 – Father McGiveney High School Special



2013 Service Initiatives

Route 409 – Markham District High School Special



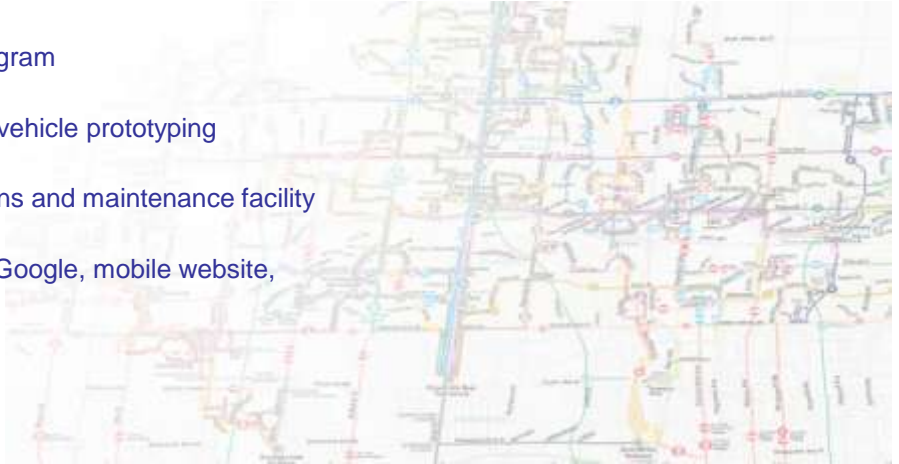
2013 Service Initiatives

Route 606 – Viva Green



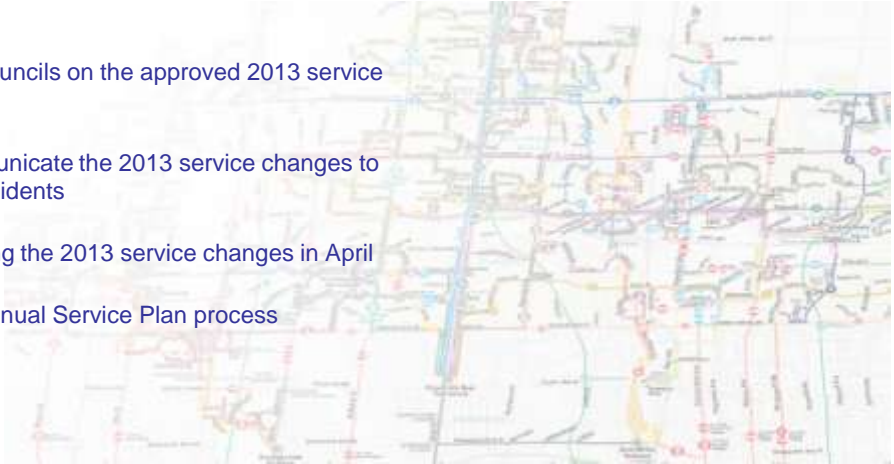
Upcoming Projects

- ❑ PRESTO program
- ❑ Mobility Plus vehicle prototyping
- ❑ New operations and maintenance facility
- ❑ Technology (Google, mobile website, eAlerts)



Next Steps

- ❑ Meet with local Councils on the approved 2013 service changes
- ❑ Market and communicate the 2013 service changes to customers and residents
- ❑ Begin implementing the 2013 service changes in April
- ❑ Begin the 2014 Annual Service Plan process





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you're going



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