# FIFTH MEETING OF THE YEAR 2017 FLATO MARKHAM THEATRE ADVISORY BOARD CITY OF MARKHAM

Canada Room, Civic Centre Monday, June 26<sup>th</sup>, 2017

# **MINUTES**

#### **ATTENDANCE:**

# **Present**

Stephen Timms, Chair Councillor Alex Chiu Eric Fagan Anne Gilligan Aleem Israel Deborah Jestin Diane Lai Arun Mathur Billy Pang John Tidball Srinka Wallia Amy Woods

# Regrets

Suelyn Cheong Ronald Minken Heather Reading Justin Reid Shaun Sauve Sophia Sun

# Staff

Eric Lariviere Scott Hill Simcha Snell Armstrong Andrew Rosenfarb Debbie Watson Stephen Chait

The meeting convened at the hour of 5:35 p.m. with Stephen Timms in the Chair.

# 1.0 CALL TO ORDER AND CHAIR'S OPENING REMARKS

- welcome to the new board members Srinka Wallia, Diane Lai, and Amy Woods
- this is the last meeting until September

#### 2.0 DECLARATION OF PECUNIARY INTEREST

• none declared

#### 3.0 AGENDA REVIEW, ADDITIONS/CHANGES

none

## 4.0 ADOPTION OF MINUTES

Moved by Arun Mather Seconded by Alex Chiu

That the minutes of the Flato Markham Theatre Advisory Board meeting of Monday, May 29th, 2017, be confirmed.

Carried.

#### 5.0 GENERAL MANAGER'S REPORT – ITEMS ARISING

- Strategic Plan going to Council in September due to workload of Council at their last meeting prior to the summer bread
- this is disappointing to the board
- met with Audience View regarding CRM and ticketing system review
- they gave a very exciting presentation
- would bring an incredible improvement o marketing
- want to implement by May, 2018
- couple of the new board members might be of help
- youth programs over 1,000 at camps
- 80% increase in registration at Cornerstone
- looking at different venues and satellite location, e.g. Chinese Cultural Centre, but only 25% said they would sign up at that location due to the distance to travel
- subscription campaign ahead of last year
- new sponsor Meridian Credit Financial

# 6.0 PRIORITY ITEMS - PRESENTATION AND DISCUSSION

#### > 2017 Business Plan

- Cornerstone Client Services review is important, as is the upgraded ticketing system
- need to make more effort to obtain major partners for 5 years at \$75K per year for ECEY; Fundraising and Sponsorship Committee working on it
- critical to create our own website
- publish an annual report of the theatre

# > Capital Improvement Projects

- rehearsal hall and stage floors being replaced
- lobby washrooms being renovated
- roof fall arrest anchors and guardrails are completed
- audio visual improvements screen, projector, computers and software, wireless, communications system
- fantastic improvements

#### 7.0 WORKING COMMITTEE AND TASK FORCE REPORTS

# 7.1 Strategic Plan Committee - Stephen Timms, Chair

• on hold until Council presentation

# 7.2 Fundraising and Sponsorship Committee - Ronald Minken, Chair

- went through lists to develop new leads
- City would like to see exclusivity policy
- could open doors to more money or restrict what you expect to achieve
- don't really have a policy but make sure no conflicts
- may restrict ability to negotiate
- need to discuss at fundraising and Sponsorship Committee then bring to the Board

# 7.3 Gala Committee - Deborah Jestin, Chair

- meeting tomorrow then breaking for the summer
- Hilton is again doing the food
- drapery for civic centre arranged
- · colors are black and silver
- Kate's Garden doing table pieces
- please reach out to your network for auction items want less items with more value
- "experiences" are a good idea

#### 7.4 Markham Performing Arts Awards Task Force - Stephen Timms, Chair

- looked at potential suppliers
- disappointed that no supplier in Markham
- last year was Glasstronomy; stick with them?
- Canadian made rather than Markham?
- check One-of-a-Kind web sites

# 8.0 <u>NEW BUSINESS</u>

• No new business

#### 9.0 DATE OF NEXT MEETING

- Monday, September 25th, 2017; 5:30 p.m.
- Canada Room, Civic Centre

#### 10.0 ADJOURNMENT

• 7:05 pm