



BUILDING MARKHAM'S FUTURE TOGETHER  
2020 – 2023 Strategic Plan



# Markham Public Library Board Annual Presentation 2023

General Committee  
Monday, April 11, 2023





# Markham Public Library 2019-2022 Board Highlights

General Committee April 11 2023

# Markham Public Library Board



Chair Margaret McGrory



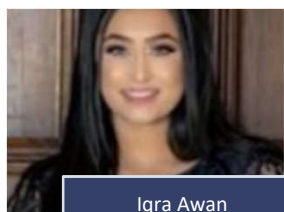
Vice-Chair Raymond Chan



Lillian Tolensky



Edward Choi



Iqra Awan



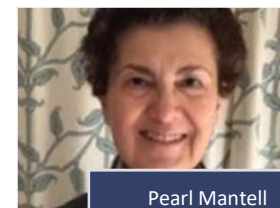
Ben Hendriks



David Whetham



Jay Xie



Pearl Mantell



Deputy Mayor  
Michael Chan



Ward 2 Councillor  
Ritch Lau





# Agenda

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Role of the Library Board

Alignment

Achievements

Looking Ahead

# Role of the Library Board

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- The Library Board is a **statutory board**, created by the Municipality, pursuant to the Public Libraries Act.
- Board members are appointed for a **4-year term** concurrent with the Council's term of office.
- Our role is to govern the affairs of the Library, provide **oversight and accountability**, and advance the Library's mission and impact.
- The Board acts as an **advocate in support of community interest** and ensures that the community's requests regarding library services are addressed through the planning and budgeting process, and
- We ensure that Municipal **Council is informed** of the library's role in the community, its accomplishments, needs and future direction.

# Alignment with Building Markham's Future Together



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**GOAL 1:**  
**Exceptional**  
**Services by**  
**Exceptional**  
**People**

**GOAL 2:**

Engaged, Diverse,  
Thriving & Vibrant  
City



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**GOAL 3:**

Safe, Sustainable  
& Complete  
Community



### 1. READING AND LITERACY



### 2. PLACES AND SPACES



### 3. DIGITAL LITERACY



Library Achievements 2019-2022  
Across Three Areas of Strategic Focus





# 1. Reading and Literacy

3.7 million items borrowed in 2022





# Family Literacy Day





***Congratulations!***  
**Markham Public Library**

was voted the

**#1**

**Family Activities in Markham**

# Fine-Free Cards for Youth



**Over 11,000  
Youth Cards  
issued!**



## Libraries Going Beyond the Book



Community Partnerships



BICYCLES AND CYCLING EQUIPMENT



TOY LIBRARY



MUSICAL INSTRUMENTS

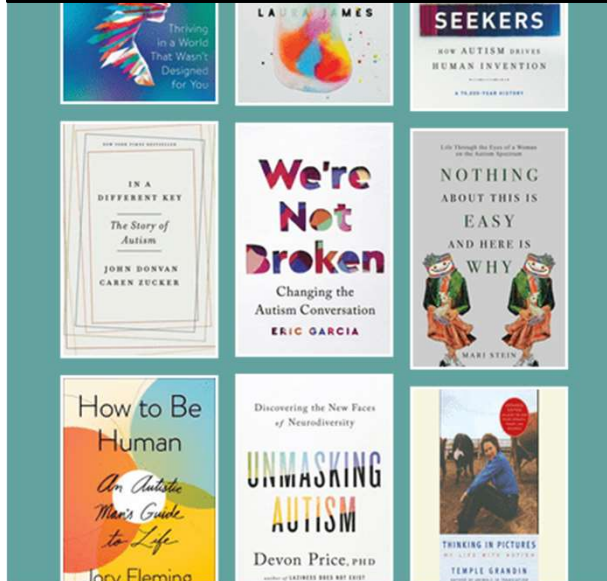


# Innovation in Library Lending

## DIGITAL MEDIA EQUIPMENT



## AUTISM SUPPORT



## DEMENTIA SUPPORT



# Innovation in Library Lending 2022





## 2. Places and Spaces

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**1.1 million people visited library branches in 2022**



# Library Branches

Investments in Community Resilience, Quality of Life and Civic Pride



CIVIC ENGAGEMENT



SOCIAL COHESION



YOUTH



# Where City-Building Happens

Community engagement and connection need places





# A Central Library

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Angus Glen Library  
University and College Fairs





**REPAIR CAFES**





# Trail Project

Leveraging Civic Assets

Working across Commissions

ENHANCING QUALITY OF  
OUTDOOR EXPERIENCES



DESTINATION MARKHAM –  
ENHANCING TOURIST EXPERIENCE



LEARNING ABOUT INDIGENOUS  
HISTORY



Trail Project Supports Multiple Municipal Priorities



## 3. Digital Literacy

A new kind of literacy

Essential to success of the Digital Markham Strategy



# Get an eCard

Instant Free Access to MPL's Digital Collections



**Sign Up Now**

**Launched  
eCards**

**Access to Digital  
Collections from Home,  
School and Office**

# Recent Achievements – Digital Literacy

LAUNCHED ASKMPL  
ONLINE CHAT SERVICE



Have a Question? *Ask MPL*

KIDS MAKERSPACE



SOUND RECORDING/  
PODCAST STUDIO







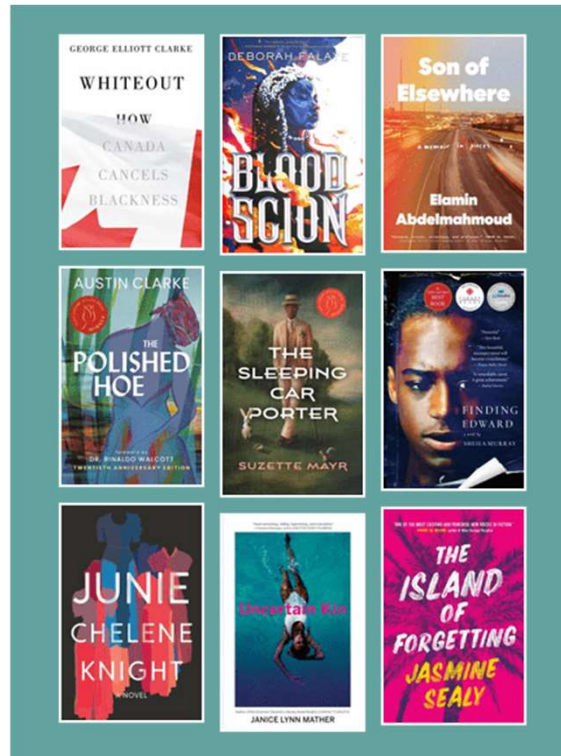
# Looking Ahead to Continuing our Recovery

- Library visits are increasing.
- Our programs are more popular than ever.
- Community demand for our summer camp programs runs high – on Day 1 of registration, the camps were 99% full.





# Black Heritage Collection Launch





# Thank you

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Questions?