



Update on Provincial Streamline Development Approval Fund and Audit and Accountability Fund

**Development Services Committee
November 29, 2022**



Provincial Funding Opportunities

- The Province introduced the Audit & Accountability Fund in 2019
- City received funding for all 3 rounds:
 - Round 1 completed
 - Round 2 completed
 - Round 3 released August 2021 and in progress
- To get homes built faster, the Province introduced the Streamline Development Approval Fund in January 2022
- First we will outline the Streamline Development Approval Fund projects and then the Round 3 of Audit & Accountability Fund projects



Streamline Development Approval Fund

- January 2022, Province announced \$45 million to help large municipalities to approve development faster
- Funding to be used for development approval initiatives such: a) e-permitting systems, b) identifying process efficiencies, and c) online application portals
- Markham offered up to \$1 Million





Audit & Accountability Fund

- Province announced the 3rd round of funding (August 2021) to help large municipalities to be more efficient
- Markham submitted applications for three projects, which were approved:
 - \$152,640 - Streamlining Planning Approvals through a Community Planning Permit System Review (Development Services)
 - \$111,936 - Strategy and Implementation Plan – Improving the State of Residential Infill (Development Services)
 - \$100,080 - By-Law and Regulatory Services Review (Corporate Services)





Streamline Development Approval Fund Projects



Development Application Review Project Lean Approach

Project description:

- Conduct a full-some Lean review of the City's Development Application Review Process
- Identify efficiency opportunities and streamline processes
- Improve development application processing times while maintaining legislated requirements and excellence in customer service

Status update:

- 25+ external stakeholders have been engaged
- 18+ hours of consultation with 25+ city staff representing different job functions
- 30+ documents and analysis of available data
- 11 of the 14 application types have been mapped
- Survey disseminated to 400+ industry stakeholders





ePLAN Project Dox 9.2 Upgrade

Project description:

- Migrate and upgrade the existing on premise development and building permit application solution; ePLAN Project Dox v9.1 to the cloud version 9.2.
- Improve functionality and customer experience with ePLAN

Status update:

- Project Implementation in progress
- Identify data to move to the cloud
- Scheduled downtime from January 18 – 20, 2023 to migrate to cloud
- Expected GO Live planned for January 23, 2023





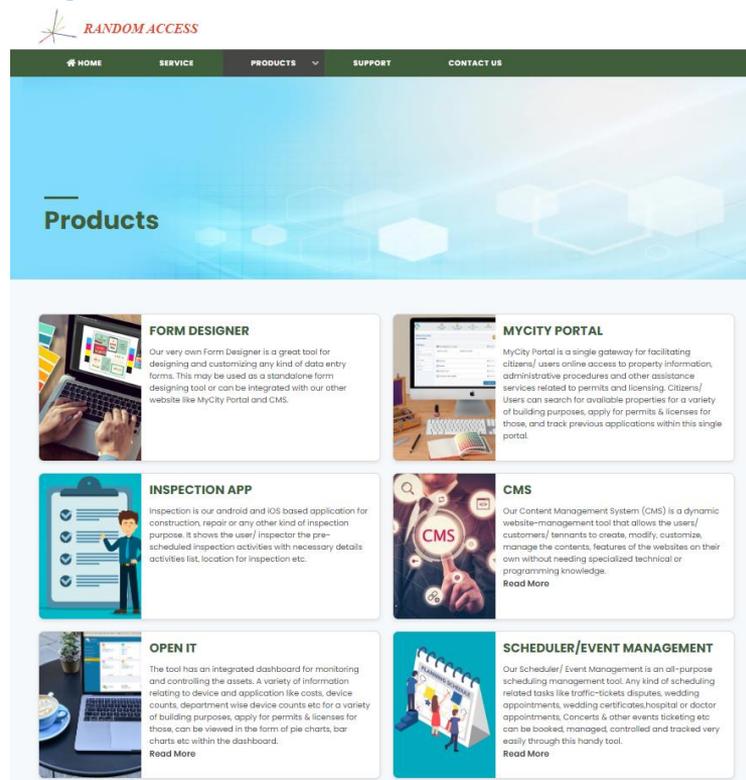
ePLAN Web Portal Update

Project description:

- Improve applicant's web portal experience
- Allow for easy navigation
- Mobile app for inspections

Status update:

- Negotiating agreement for web portal
- Determining scope of mobile app
- Project plan prepared
- Project completion date February 13, 2023





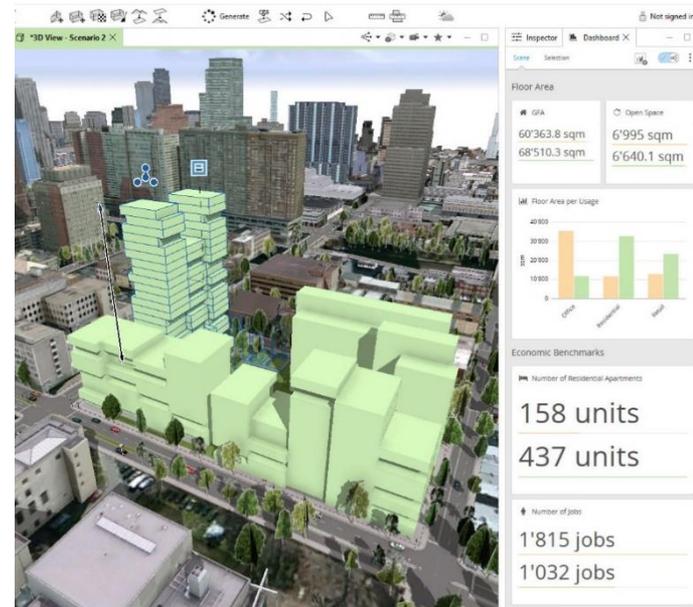
3D Model Development

Project description:

- 3D model built in ESRI ArcGIS CityEngine
- 2 areas – Markham Centre & Markham Road/Mount Joy Secondary Plan Area
- Development data metrics to inform development application recommendations
- Visualize built form

Status update:

- Data inputs identified – building heights, residential units, gross floor area, density, etc
- Project implementation in progress
- Project completion date January 31, 2023





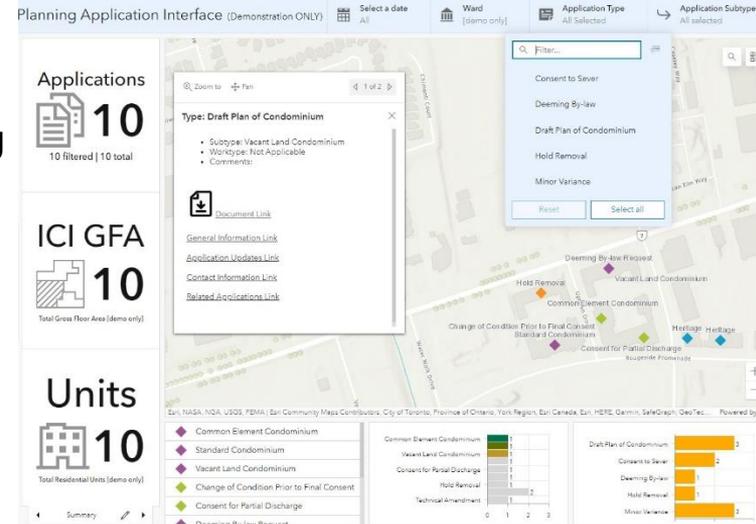
GIS Interface

Project description:

- A map of the entire City in GIS with development application information available to the public (unit counts, area, building heights, etc) is being created
- Includes supporting documentation (e.g. studies, site plan, drawings, etc)
- Increases transparency and confidence in the development application process

Status update:

- Interface development in progress
- Coordinating data cleanup of development application information
- Project completion date January 31, 2023





Audit and Accountability Fund Projects



Streamlining Planning Approvals through a Community Planning Permit System

Project description:

- Explore benefits of a CPPS to streamline planning approvals and support City building objectives
- Develop a business case
- Recommend how Markham could use this tool

Status update:

- Legislative review, comparative review and municipal interviews completed
- Draft report with business case and recommendations due Q4 2022
- Final report presented to DSC Q1 2023





Infill Housing Strategy

Project description:

- Undertake a comprehensive review of the City's internal approval and enforcement processes related to residential infill development
- Create a strategy and implementation plan aimed at improving the state of residential infill development.
- Includes a cross commission review of current approval processes and enforcement tools within Building Standards, By-law Enforcement, Development Engineering and Operations departments

Status update:

- Current state analysis and opportunities due end of November
- Draft final report due mid December
- Final report due end of January 2023. Report to DSC Q1 2023





Bylaw & Regulatory Services Review

Project description

- Undertake a comprehensive review of City bylaw and licensing operations, informed by community and stakeholder consultation
- Assess current enforcement processes; organizational structure; workload; deployment models; resource and technology optimization; best practices, and customer service
- Provide recommendations and an implementation roadmap for short, medium and long term improvements to bylaw and licensing services.

Project update:

- Community and stakeholder consultation completed
- Current state analysis, benchmarking, and opportunity assessment completed
- Draft report due by November 30, 2022
- Final report due mid-January 2023





Staff Recommendation

- THAT the presentation entitled “Update on Provincial Streamline Development Approval Fund and Audit and Accountability Fund” be received; and
- THAT Staff be authorized and directed to do all things necessary to give effect to this resolution.