

QMS Operational Plan Revision 9.0 Summary

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References to sections, positions and document titles were updated throughout the Operational Plan to reflect the current organization.

Element #	Name	Changes
n/a	Introduction	Included new references and acronyms
3	Commitment and Endorsement	Included statement to clearly indicate Top Management's commitment and endorsement of the QMS Operational Plan.
6	Drinking Water System	Updated the drinking water system description and Markham Water Supply System Diagram. Referenced Markham's Drinking Water System Number and the "Subject System Description Form - Schedule C" that is maintained.
12	Communications	Clarified QMS internal training activities. Indicated the City of Markham website as the principle method for communicating key QMS information to the public. Re-worded the reference to essential supplies.
18	Emergency Management	Included a description of SLD 18 Emergency Management and the content it covers. Simplified the description of emergency training and removed the explanation of the emergency contact list. A number of updates to the Associated Documents and References section.
20	Management Review	Indicated Top Management positions and the quorum required for Management Review meetings to be conducted (i.e. two Top Management members in attendance).