

# Electronic Animal Care Committee MINUTES

# March 17, 2021 ZOOM 5:30 PM – 7:30 PM

# Members PresentRegretsValerie Burke, Vice-ChairDenielle Duncan, ChairAreez RemtullaDenielle Duncan, ChairAviva HarariBernice RoyceDr. Esther AttardJanet AndrewsJudy PostelloJune ZiolaSherry KleinVikrum Pain

### <u>Staff</u>

Christy Lehman, Supervisor, Licensing & Standards John Britto, Committee Secretary (PT)

| ltem  | Discussion  | Action |
|---|---|--------|
| 1. Call to Orde   | The Animal Care Committee convened at 5:35<br>PM with Valerie Burke in the Chair.                       |        |
|   | The following amendment was made to the minutes of the February 17, 2021 Animal Care Committee meeting: |        |
| 2. Approval of<br>February 17<br>2021 Anima<br>Care<br>Committee<br>Minutes | 7, 4. Animal Services Program Update  |        |
|   | Aviva advised that her daughter is a teacher with the Toronto District School Board.                    |        |

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|                             | Moved by Dr. Esther Attard<br>Seconded by Bernice Royce                                 |                              |
|                             | Seconded by Bernice Royce   |                              |
|                             | That the minutes of the February 17, 2021   |                              |
|                             | Animal Care Committee meeting be approved,  |                              |
|                             | as amended.   |                              |
|                             | Corried   |                              |
|                             | Carried   |                              |
| 3. Business                 | Committee reviewed the list of action items and   |                              |
| Arising from<br>the Minutes | updated the Action Item Table (view last page of minute document to see table).         |                              |
|                             | minute document to see table).  |                              |
|                             | a. Markham.ca/wildlife  |                              |
|                             | Christy advised that she did not recall   |                              |
|                             | requesting this item to be included on the  |                              |
|                             | March 17, 2021 agenda. She further advised  |                              |
|                             | that staff are in the process of updating the   |                              |
|                             | newly created website with additional wildlife information.                             |                              |
|                             |   |                              |
|                             | Christy advised that since being appointed  | [Christy to                  |
|                             | as the Animal Care Supervisor, she has  | contact School               |
|                             | been devoting most of her time to get the   | Boards on                    |
|                             | animal services program up and running  | animal related               |
|                             | before April 1, 2021, hence has not been able to devote much time to update the         | activities for<br>children.] |
|                             | website with the wildlife page, or to connect   | Laura to include             |
|                             | with Aviva and/or her daughter. Committee   | this item on the             |
|                             | recommended contacting the school boards  | May 2021 ACC                 |
|                             | in general. Christy suggested this Item be  | meeting agenda.              |
|                             | listed on the agenda for a future – possibly  |                              |
|                             | the May ACC meeting.  |                              |
|                             | Valerie congratulated Christy on her  |                              |
|                             | appointment to the Supervisor position.   |                              |
|                             | and a second entropy because  |                              |
|                             | Valerie advised that she was very pleased to  |                              |
|                             | see information on coyotes on the web page,   |                              |
|                             | considering the community concerns with   |                              |
|                             | respect to the rise in coyote sightings. She reiterated the Committee's support to help |                              |
|                             | staff in this regard.   |                              |
| 4. Animal                   | a. Cat Adoption & Education Centre  |                              |
| Services                    | Christy Lehman, Supervisor, Licensing &   |                              |
| Program                     | Standards advised that the CAEC continues   |                              |
| Update                      | to remain closed due to the ongoing COVID-  |                              |
|                             | 19 pandemic situation and the restrictions  |                              |
|                             |   |                              |

|           | imposed on businesses in the province of   |   |
|-----------|--|---|
|           | Ontario.   |   |
|           | Christy further advised that the CAEC is in<br>the process of launching virtual activities for<br>kids, and information will be disseminated<br>soon on these virtual online activities for kids<br>to sign up.  | Christy to<br>circulate info on<br>virtual online |
|           | Christy agreed to circulate this information to the ACC to pass on to their networks.  | activities to the ACC.                            |
|           | Christy advised that the CAEC is looking at<br>other community engagement activities and<br>requested Committee members to send her<br>their suggestions by email. Christy further<br>advised that, considering the ongoing<br>pandemic situation, educating the community<br>on wildlife related matters is the current goal. |   |
| b. Events | a. Fundraising   |   |
|           | Cookbook put on hold till the Committee<br>meets in person:  |   |
|           | Valerie reminded the members that the<br>Cookbook project has been temporarily put   |   |
|           | on hold till the Committee is able to meet in person.  |   |
|           | Valerie advised that she sent an email to<br>Lisa, on behalf of the Committee, thanking<br>her for answering the Committee's questions<br>on Copyright issues with respect to the<br>Cookbook project.   |   |
|           | b. Discuss events scheduled for the  |   |
|           | remainder of the year<br>No events have been scheduled for this year<br>due to the ongoing COVID-19 pandemic<br>situation.   |   |
|           | Valerie advised that the Action Item relating to<br>Animal Services Officers installing the Pet Hero<br>App on their mobile devices be deleted from the<br>Action Items List.  | This Action Item<br>was deleted, as<br>advised.   |
|           | Valerie further advised that a response was sent<br>to Anna Tennyson of Hero App, with a copy to<br>the Mayor's Chief of Staff, thanking Anna for her<br>presentation to the ACC in January.   |   |
|           |  | 1   |

|                  | bird friendly guidelines. The City has a<br>printed pamphlet that provides information to<br>homeowners on "keeping birds safe".   |  |
|------------------|--|--|
|                  | a leader through the adoption of bird friendly<br>guidelines and actions. She further advised<br>that the City won a planning award for these  | City of Markham                              |
|                  | Valerie advised that the City of Markham was   | newspaper can<br>be used by the              |
|                  | referred her to an online resource that<br>provides information on the widespread<br>hazard for migratory and resident birds.  | Safety materials<br>published in a<br>London |
|                  | who is doing a Ph.D. in bird related studies   | son if Bird                                  |
| U. INEW DUSINESS | Aviva advised that one of her friend's son   | from her friend's                            |
| 6. New Business  | Valerie advised that the ACC is happy to assist<br>Animal Services staff in this initiative.<br><b>a. Bird window collision guide</b>  | Aviva to confirm                             |
|                  | Christy agreed to reach out to the OSPCA, as well, to explore if they could provide similar activities for kids.   |  |
|                  | Dr. Esther Attard advised that she is happy to explore virtual field trip opportunities with Toronto.  |  |
|                  | Aviva suggested virtual field trips for kids.  |  |
|                  | Areez Remtulla advised that his girlfriend is also<br>a teacher, and he is happy to reach out to her<br>and her teacher colleagues, as well, to explore<br>opportunities for online activities for kids.   |  |
|                  | Aviva advised that her daughter is currently<br>busy organizing virtual learning classes and<br>materials for the kids and suggested that the<br>various York Region School Boards could also<br>be contacted to explore potential wildlife related<br>activities for kids.                                |  |
|                  | Valerie also informed she would be happy to respond to any question/s from Anna.   |  |
|                  | Valerie further advised that as Anna was<br>referred to the Committee by the Mayor's Office,<br>she spoke to Bryan Frois, the Mayor's Chief of<br>Staff (in a telephone conversation) and advised<br>him that she would be happy to respond to any<br>questions that the Mayor may have in this<br>regard. |  |

| Valerie advised that the City has worked<br>closely with Michael Mesure, Executive<br>Director of FLAP (Fatal Light Awareness<br>Program) Canada and suggested that<br>Michael could be invited to make a<br>presentation at a future ACC meeting on this<br>matter.   | Laura to invite<br>Michael Mesure,<br>to a future ACC<br>meeting through<br>the Clerks Office  |
|--|--|
| June advised that a link provided in the Bird<br>Window Collisions Guide takes one to the<br>'helpbabybirds.ca' website that provides a<br>quick step-by-step guide to find out if the bird<br>found needs help, and if so, where to find<br>assistance. However, this links to the Toronto<br>Wildlife Centre which, unfortunately is not<br>contracted with the City of Markham. |  |
| Valerie advised that the City of Markham is contracted with Shades of Hope for wildlife related services.  |  |
| Christy further advised that the contract with<br>Shades of Hope is expiring end of this year,<br>and a new RFP will be published, so this<br>information may change based on the<br>successful bidder for wildlife services from<br>2022.   |  |
| Christy advised that any website updates will<br>need to be routed through Corporate<br>Communications to ensure all corporate<br>guidelines are met.  |  |
| In response to a suggestion from Janet,<br>Christy advised that most organizations are<br>becoming more environmentally friendly by<br>discouraging printing materials. She agreed<br>to check with Shades of Hope if they have<br>any materials available on Birds that could be<br>used by the ACC.  | Christy to<br>contact Shades<br>of Hope for<br>material on<br>Birds                            |
| Responding to a suggestion from Aviva to<br>invite interested Councillors to attend the<br>ACC meeting for Michael Mesure's<br>presentation, Christy informed that she will<br>need to check with the Clerks Office whether<br>there is any protocol to extend such<br>invitations.  | Christy to<br>confirm from<br>Clerks protocol<br>to invite<br>Councillors to<br>an ACC meeting |

| <b>b. Brampton Animal Services</b><br>Dr. Esther Attard advised that the City of<br>Brampton is not the first in Canada to offer<br>Home to Home service for pets, as portrayed<br>in the information leaflet circulated to the<br>Committee.   |   |
|---|---|
| Christy advised that this is a relatively new<br>program, and there could be potential liability<br>issues involved with pet owners finding new<br>homes for their pets without having to<br>surrender the pets to animal shelters.   |   |
| One of the examples provided was if a pet<br>owner does not disclose the behaviour of an<br>aggressive dog. Christy suggested that this<br>initiative would need further investigation.   |   |
| Dr. Esther Attard advised that there could be<br>potential risks involved for a municipality to<br>endorse such an initiative without proper due<br>diligence in potential risks and/or liabilities<br>that could be involved.  |   |
| Janet raised potential personal safety issues as well.  |   |
| The Committee discussed many risks / potential risk factors with respect to direct 'home-to-home' pet services.   | Christy to<br>contact Cathy<br>Duncan, and  |
| Christy agreed to contact Cathy Duncan to<br>make further inquiries / investigations into<br>this matter, and will update the Committee at<br>a future meeting.   | investigate<br>Home To Home<br>service for pets<br>and report back<br>to a future ACC |
| Valerie inquired about the status of a<br>recommendation from the ACC with respect<br>to the Legislative Services Animal Care<br>Model approved by Council in 2020. Christy<br>advised that the ACC recommendation is on<br>the agenda for consideration by General<br>Committee at its meeting on Monday, March<br>22, 2021. | meeting.  |
| June alerted the Committee about the issue of pet licence renewal notifications.  |   |
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|                                | <ul> <li>Christy advised that all licence renewal notifications have been impacted due to the ongoing COVID-19 restrictions. However, current licences will remain valid till renewal notices are mailed out, which will likely happen by the end of March 2021.</li> <li>Christy further advised that all Councillors will be requested to advise their constituents about this matter through their newsletters.</li> <li>June agreed to update and annotate the inconsistencies on all pet licensing web pages to make it a more trustworthy source.</li> <li><b>c. Racoon in distress</b></li> <li>Aviva advised of a racoon in distress event that she reported to the OSPCA, and expressed appreciation for the outstanding efforts of Logan Ramage, the OSPCA Officer who responded to her call.</li> <li><b>d. Alleged poison found in a local park</b> Aviva advised of an incident that was reported to the police involving an alleged powder-covered bacon strip was found in a pathway near the Heintzman House. Police investigated the event and have advised that "It has not been confirmed at this stage if there was poison on it, but investigators want to remind pet owners to remain vigilant and ensure that pets don't eat anything found on the ground."</li> </ul> | June to update<br>and annotate<br>inconsistencies<br>on pet licensing<br>web pages |
|--------------------------------|---|--|
| 7. Communication               | None  |  |
| 8. Date of the Next<br>Meeting | The next Animal Care Committee meeting will be held on April 21, 2021, 5:30 PM.   |  |
| 9. Adjournment                 | The Animal Care Committee adjourned at 6:31 PM  |  |

## **ACTION ITEMS**

| Action Item  | Meeting Date                              | Person Responsible  | Status                      |
|--|---|---|-----------------------------|
| Contact the<br>Volunteer Manager<br>regarding the<br>automated<br>response to the<br>volunteer<br>application, as<br>some volunteers<br>said they did not<br>get the response. | February 19, 2020                         | Christy Lehman  | Completed                   |
| Update the Animal<br>Services page on<br>the City's Website  | February 19, 2020<br>November 18,<br>2020 | Christy Lehman<br>June Heather Ziola                                | Completed                   |
| Confirm if the<br>Guinea pigs are<br>spayed.   | March 9, 2020                             | Christy Lehman  | Completed                   |
| Coordinate tour of<br>Shade of Hope and<br>CAEC  | March 9, 2020                             | Christy Lehman  | On hold due to the pandemic |
| Put together<br>Cookbook proposal<br>for the next<br>meeting.  | October 28, 2020                          | Judy Postello,<br>June Ziola, and other<br>Sub-Committee<br>Members | Completed                   |
| Provide Laura Gold<br>with the 2021 event<br>dates, and<br>proclamation<br>description and<br>dates  | November 18,<br>2020                      | Areez Remtulla  | Completed                   |
| Asked Finance if<br>the Committee can<br>use its funds from<br>its account towards<br>the project  | November 18,<br>2020                      | Laura Gold  | Completed                   |
| Research if recipes<br>can be used from<br>other sources   | November 18,<br>2020                      | June Ziola, and Judy<br>Postello                                    | Completed                   |
| Provide info to<br>Laura Gold on   | December 16, 2020                         | June Ziola  | Completed                   |

| Action Item  | Meeting Date         | Person Responsible  | Status   |
|--|----------------------|---|--|
| using recipes from other sources   |                      |   |  |
| Provide information<br>on using recipes<br>from other sources<br>to the City's Legal<br>Department       | December 16,<br>2020 | Laura Gold  | Completed  |
| Conduct a<br>breakeven analysis<br>to determine the<br>ideal price of the<br>cookbook                    | December 16,<br>2020 | Judy Postello   | On hold<br>awaiting legal<br>advice from the<br>City's Legal<br>Department |
| See if the City can<br>track how many<br>people visited the<br>City's Animal<br>Services web page        | December 16,<br>2020 | Christy<br>Lehman/Laura Gold  | Completed  |
| Find out if<br>Cookbook requires<br>HST  | January 20, 2021     | Christy Lehman to<br>check with Finance   | Completed  |
| Information on Pet<br>Hero App to be<br>circulated when<br>received from Ana<br>Tennyson of Pet<br>Hero. | January 20, 2021     | John Britto   | Completed  |
| Response to Anna<br>Tennyson, Pet<br>Hero App  | February 17, 2021    | Christy to confirm<br>from Martha Pettit  | Completed  |
| Animal related<br>activities for kids  | February 17, 2021    | Christy to cotact<br>York Region School<br>Board  |  |
| Updating the ACC email account   | February 17, 2021    | Janet and June to work together on this   | Completed  |
| CAEC virtual online activities for kids  | March 17, 2021       | Christy to circulate<br>information to ACC<br>to pass on to their<br>networks.                      |  |
| FLAP.org – Michael<br>Mesure, Executive<br>Director / co-<br>founder FLAP<br>Canada.                     | March 17, 2021       | Laura to invite<br>Michael Mesure to a<br>future ACC meeting<br>to present on<br>keeping birds safe |  |
| Pamphlets /<br>material on Birds   | March 17, 2021       | Christy to contact<br>Shades of Hope for<br>pamphlets / material<br>on Birds.                       |  |

| Action Item  | Meeting Date   | Person Responsible   | Status |
|--|----------------|--|--------|
| Bird Safety material<br>published in a<br>London newspaper                           | March 17, 2021 | Aviva to confirm from<br>her friend's son of<br>any copyright issues<br>using these materials<br>by the City of<br>Markham |        |
| Protocol for inviting<br>Councillors to a<br>presentation at a<br>future ACC meeting | March 17, 2021 | Christy to confirm<br>from the Clerks<br>Office  |        |
| Home To Home<br>service for pets   | March 17, 2021 | Christy to contact<br>Cathy Duncan and<br>report back to a<br>future ACC meeting   |        |
| Update and<br>annotate the<br>inconsistencies on<br>all pet licensing<br>web pages   | March 17, 2021 | June to update and<br>annotate the<br>inconsistencies on all<br>pet licensing web<br>pages.                                |        |