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**From:** Switzer, Barbara <[Barbara.Switzer@york.ca](mailto:Barbara.Switzer@york.ca)> **On Behalf Of** Regional Clerk  
**Sent:** November 30, 2020 11:30 AM  
**To:** Aurora Clerks General Inbox <[Clerks@aurora.ca](mailto:Clerks@aurora.ca)>; Aguila-Wong, Christine <[caguila-wong@markham.ca](mailto:caguila-wong@markham.ca)>; [clerks@newmarket.ca](mailto:clerks@newmarket.ca); EG Clerks General Inbox <[clerks@eastgwillimbury.ca](mailto:clerks@eastgwillimbury.ca)>; King Clerks General Inbox <[clerks@king.ca](mailto:clerks@king.ca)>; Rachel Dillabough <[rdillabough@georgina.ca](mailto:rdillabough@georgina.ca)>; Richmond Hill Clerks General Inbox <[clerks@richmondhill.ca](mailto:clerks@richmondhill.ca)>; Vaughan Clerks General Inbox <[clerks@vaughan.ca](mailto:clerks@vaughan.ca)>; WS Clerks General Inbox <[clerks@townofws.ca](mailto:clerks@townofws.ca)>  
**Subject:** Regional Council Decision - COVID-19 Related Enforcement Issues

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On November 26, 2020 Regional Council adopted the following:

WHEREAS York Regional Council has made a commitment for increased enforcement to bring about compliance for residents and businesses who are not adhering to COVID-19 safety measures and protocol

WHEREAS Compliance with the Province's orders and regulations and The Regional Municipality of York Class Order including restrictions on gathering size, mandatory masks or face coverings and physical distancing, is an important element to stopping the spread of COVID19

AND WHEREAS Businesses who fail to comply will be subject to fines and potential closures

THEREFORE, BE IT RESOLVED

1. THAT Council support the continued commitment from Municipalities to support enhanced enforcement efforts
2. THAT COVID-19 Enforcement Taskforce will collect enforcement data on a weekly basis to be shared on [york.ca/covid19](http://york.ca/covid19)
3. THAT Council approve \$250,000 to support development of a 4-week communications campaign with the goal to:
  - Appreciate
  - Educate
  - Enforce

The presentation and recorded votes on this item can be found in the meeting minutes [here](#).


Regards,

**Christopher Raynor** | Regional Clerk, Regional Clerk's Office, Corporate Services

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The Regional Municipality of York | 17250 Yonge Street | Newmarket, ON L3Y 6Z1  
O: 1-877-464-9675 ext. 71300 | [christopher.raynor@york.ca](mailto:christopher.raynor@york.ca) | [york.ca](http://york.ca)

Our Mission: **Working together to serve our thriving communities – today and tomorrow**

The background of the slide is a photograph of the York Region Council Building. It is a modern, curved building with multiple stories of large windows. Two prominent, tall, cylindrical towers rise from the building, each featuring a large clock face. The sky is blue with some light clouds.

# Enforcement of COVID-19 Safety Protocols in York Region

Presented to  
**YORK REGIONAL COUNCIL**

Presented by  
**Bruce Macgregor, CAO**

November 26, 2020



# BACKGROUND






**Council asked staff to bring back options and recommendations to a Special Regional Council meeting on November 26 looking at:**

- 1. Increased enforcement**
- 2. A communication strategy that provides information related to enforcement and charges laid**
- 3. The further limiting or closing banquet halls**
- 4. Further enforcement/limits in relation to large format retail**

# PROVINCIAL FRAMEWORK: KEEPING ONTARIO SAFE AND OPEN






Act earlier by implementing measures to protect public health and prevent closures

Gradually loosen measures as trends in public health indicators improve

 <b>PREVENT</b> (Standard Measures)	 <b>PROTECT</b> (Strengthened Measures)	 <b>RESTRICT</b> (Intermediate Measures)	 <b>CONTROL</b> (Stringent Measures)	 <b>LOCKDOWN</b> (Maximum Measures)
<p>Focus on education and awareness of public health and workplace safety measures in place.</p> <p>Restrictions reflect broadest allowance of activities in Stage 3 absent a widely available vaccine or treatment.</p> <p>Highest risk settings remain closed.</p>	<p>Enhanced targeted enforcement, fines, and enhanced education to limit further transmission.</p> <p>Apply public health measures in high risk settings.</p>	<p>Implement enhanced measures, restrictions, and enforcement avoiding any closures.</p>	<p>Implement broader-scale measures and restrictions, across multiple sectors, to control transmission.</p> <p>Restrictions are the most severe available before widescale business or organizational closure.</p>	<p>Implement widescale measures and restrictions, including closures, to halt or interrupt transmission.</p> <p>Consider declaration of emergency.</p>

Source: COVID-19 Response Framework: Keeping Ontario safe and open

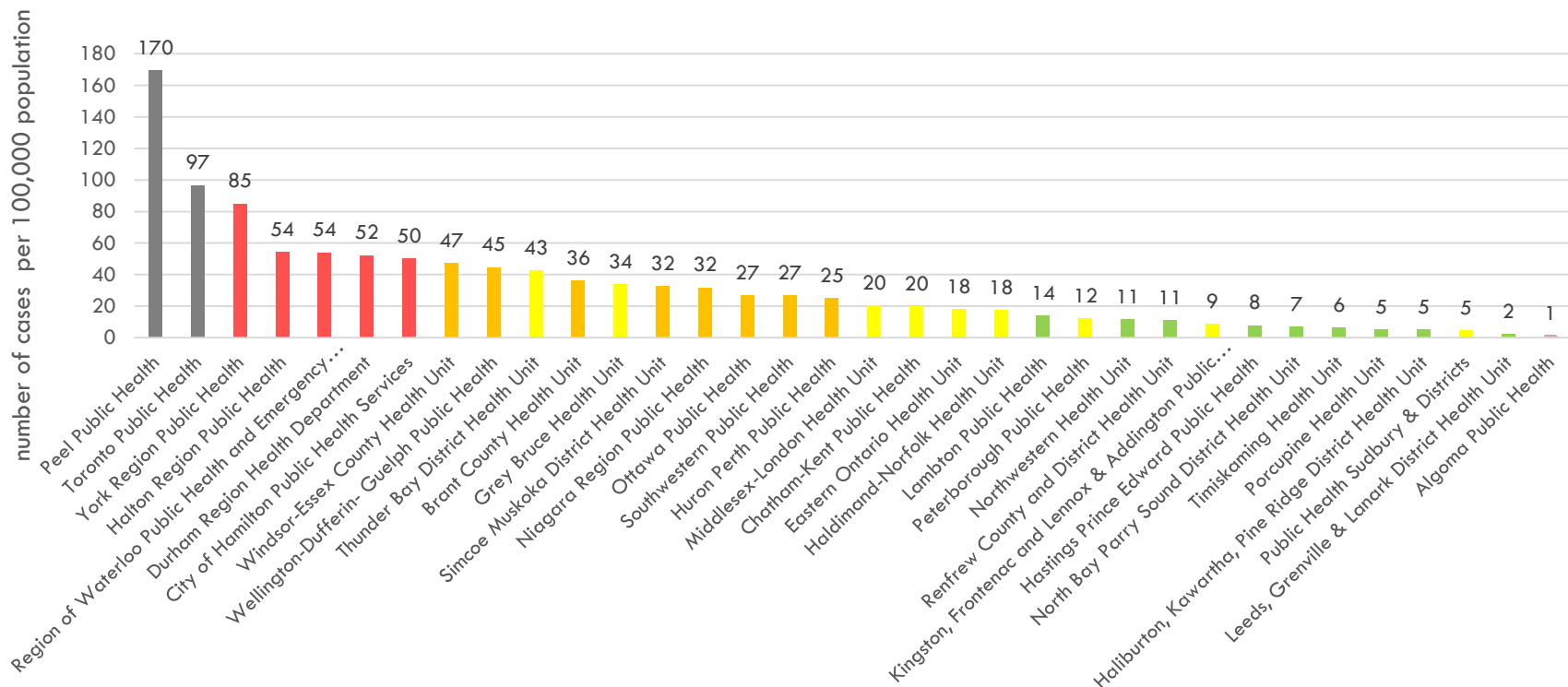
# PROVINCIAL FRAMEWORK: THRESHOLDS






 <b>PREVENT</b> (Standard Measures)	 <b>PROTECT</b> (Strengthened Measures)	 <b>RESTRICT</b> (Intermediate Measures)	 <b>CONTROL</b> (Stringent Measures)	 <b>LOCKDOWN</b> (Maximum Measures)
<b>Epidemiology</b> <ul style="list-style-type: none"> <li>Weekly incidence rate is &lt; 10 per 100,000</li> <li>% positivity is &lt; 0.5</li> <li>Rt &lt; 1</li> <li>Outbreak trends/ observations</li> <li>Level of community transmission/non-epi linked cases stable</li> </ul> <b>Health System Capacity</b> <ul style="list-style-type: none"> <li>Hospital and ICU capacity adequate</li> </ul> <b>Public Health System Capacity</b> <ul style="list-style-type: none"> <li>Case and contact follow up within 24 hours adequate</li> </ul>	<b>Epidemiology</b> <ul style="list-style-type: none"> <li>Weekly incidence rate is 10 to 24.9 per 100,000</li> <li>% positivity is 0.5-1.2%</li> <li>Rt is approximately 1</li> <li>Repeated outbreaks in multiple sectors/settings OR increasing/# of large outbreaks</li> <li>Level of community transmission/non-epi linked cases stable or increasing</li> </ul> <b>Health System Capacity</b> <ul style="list-style-type: none"> <li>Hospital and ICU capacity adequate</li> </ul> <b>Public Health System Capacity</b> <ul style="list-style-type: none"> <li>Case and contact follow up within 24 hours adequate</li> </ul>	<b>Epidemiology</b> <ul style="list-style-type: none"> <li>Weekly incidence rate is 25 to 39.9 per 100,000</li> <li>% positivity is 1.3-2.4%</li> <li>Rt is approximately 1 to 1.1</li> <li>Repeated outbreaks in multiple sectors/settings, increasing/# of large outbreaks</li> <li>Level of community transmission/non-epi linked cases stable or increasing</li> </ul> <b>Health System Capacity</b> <ul style="list-style-type: none"> <li>Hospital and ICU capacity adequate or occupancy increasing</li> </ul> <b>Public Health System Capacity</b> <ul style="list-style-type: none"> <li>Case and contact follow up within 24 hours adequate or at risk of becoming overwhelmed</li> </ul>	<b>Epidemiology</b> <ul style="list-style-type: none"> <li>Weekly incidence rate ≥ 40 per 100,000</li> <li>% positivity ≥ 2.5%</li> <li>Rt is ≥ 1.2</li> <li>Repeated outbreaks in multiple sectors/settings, increasing/# of large outbreaks</li> <li>Level of community transmission/non-epi linked cases increasing</li> </ul> <b>Health System Capacity</b> <ul style="list-style-type: none"> <li>Hospital and ICU capacity at risk of being overwhelmed</li> </ul> <b>Public Health System Capacity</b> <ul style="list-style-type: none"> <li>Public health unit capacity for case and contact management at risk or overwhelmed</li> </ul>	<b>Epidemiology</b> <ul style="list-style-type: none"> <li>Adverse trends after entering Red/Control, such as:               <ul style="list-style-type: none"> <li>Increasing weekly case incidence and/or test positivity</li> <li>Increasing case incidence and/or test positivity among people aged 70+</li> <li>Increasing outbreaks among vulnerable populations such as long-term care residents and residents of other congregate settings</li> </ul> </li> </ul> <b>Health System Capacity</b> <ul style="list-style-type: none"> <li>Hospital and ICU capacity at risk of being overwhelmed</li> </ul> <b>Public Health System Capacity</b> <ul style="list-style-type: none"> <li>Public health unit capacity for case and contact management at risk or overwhelmed</li> </ul>

Source: COVID-19 Response Framework: Keeping Ontario safe and open

# WEEKLY CASES OF COVID-19 PER 100,000 POPULATION

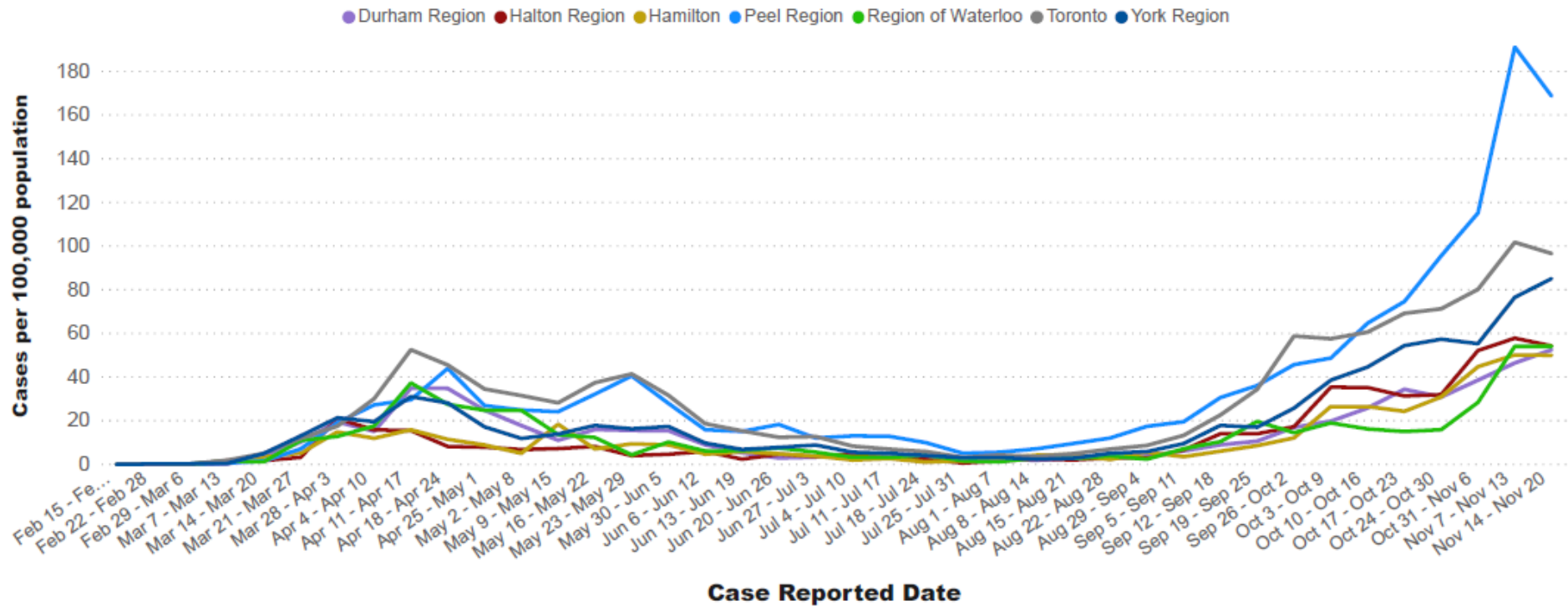
## Rolling 7-day Average for Nov 14 to Nov 20



 <b>LOCKDOWN</b> (Maximum Measures)	 <b>CONTROL</b> (Stringent Measures)	 <b>RESTRICT</b> (Intermediate Measures)	 <b>PROTECT</b> (Strengthened Measures)	 <b>PREVENT</b> (Standard Measures)
Increasing weekly case incidence and/or test positivity	Weekly incidence rate $\geq 40$ per 100,000	Weekly incidence rate is 25 to 39.9 per 100,000	Weekly incidence rate is 10 to 24.9 per 100,000	Weekly incidence rate is $< 10$ per 100,000

# RATE OF COVID-19 CASES OVER TIME BY PUBLIC HEALTH UNIT

As of 5 p.m. on November 21, 2020



Health Unit

Multiple selections

2/16/2020

11/23/2020



Data: Open Government Licence - Ontario

Cases for a given day will not be updated until ~10am the following day  
 \*Rates use population estimates sourced from Ontario Ministry of Health,  
 IntelliHEALTH Ontario, 2020

# THE BOTTOM LINE

- Cases of COVID-19 in York Region remain high
- York Region is taking measures to avoid Grey — Lockdown zone
- York Region Public Health has made more than 4,100 inspection visits in response to complaints of violation
- Most businesses are implementing the necessary safety measures
- Increasing evidence of overcrowding in big box and retail stores
- Strong enforcement efforts can be an effective tool in correcting issues of non-compliance

# YORK REGION BUSINESSES

Business Type	Numbers of establishments
<b>Large Malls</b> E.g. Upper Canada, Vaughan Mills, Hillcrest, Markville	6
<b>Large Retail with Large Grocery</b> E.g. Costco, Walmart	21
<b>Large Grocery Chain</b> E.g. Longos, Metro, Fortinos	81
<b>Banquet/Conference</b>	79
<b>Large Hardware</b> E.g. Canadian Tire, Home Depot, Lowes	25
<b>Mixed Retail with Small Grocery</b> E.g. Dollarama, Giant Tiger, Shoppers	93

# ENFORCEMENT: REGULATIONS AND ACTS

- A significant number of regulations have been passed by the Province under the ***Reopening Ontario Act*** to limit or reduce the spread of COVID-19
- The Medical Officer of Health has the power under the ***Health Protection and Promotion Act*** to order individual people or businesses, or certain classes of people or businesses, to take or refrain from taking specified actions in respect of a communicable disease

# RE-OPENING ONTARIO ACT

## General Public Health Measures — Businesses, organizations and facilities

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<b>Public Health Advice, Recommendations and Instructions</b> Businesses or organizations must operate in compliance with the advice, recommendations, and instructions of public health officials, including any advice, recommendations or instructions on physical distancing, cleaning or disinfecting. Check with your local public health unit for any additional advice, recommendations or instructions.				
<b>Screening</b> Businesses or organizations must operate in compliance with the advice, recommendations instructions issued by the Office of the Chief Medical Officer of Health on screening individuals. This includes: <ul style="list-style-type: none"><li>• Workplaces must screen any workers or essential visitors entering the work environment. See the <a href="#">COVID-19 Screening Tool for Workplaces</a> for more information.</li><li>• Some businesses or organizations must screen patrons. Where this is required, it is noted in subsequent slides.</li></ul>				
<b>Personal Protective Equipment including Eye Protection</b> Personal protective equipment that provides protection of the eyes, nose, and mouth, is required if a worker is required to come within 2 metres of another person who is not wearing a face covering and not separated by plexiglass or some other impermeable barrier.				
<b>Capacity Limits</b> All businesses or facilities must limit capacity so that every member of the public is able to maintain two metres of physical distancing from every other person. Additional capacity limits apply for businesses or facilities in Lockdown. Some businesses or facilities have additional capacity restrictions. Where additional capacity restrictions are in place, it is noted in subsequent slides.				
<b>Cleaning and Disinfection</b> Businesses or places that are open shall ensure that equipment, washrooms, locker rooms, change rooms, showers that are accessible to the public are cleaned and disinfected as frequently as is necessary to maintain a sanitary condition.				
<b>Face Coverings</b> Face coverings are required to be worn by members of the public and workers in indoor public places and workplaces, with limited exceptions.				
<b>Safety Plans</b>	Safety plan required in higher risk settings.			Requirement for all businesses open in Lockdown to have a <a href="#">COVID-19 safety plan</a> .

# RE-OPENING ONTARIO ACT

## Schools, Child Care and Post-Secondary Institutions

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
Schools open*				
Child care open*				
Post-secondary institutions open				Post-secondary institutions open for virtual instruction. In-person instruction limited (e.g. clinical training, trades) and for examinations. In-person cannot exceed 10 persons.
*Subject to school/children care reopening plans and epidemiology of the virus.				

# RE-OPENING ONTARIO ACT

## Restaurants, Bars and Food or Drink Establishments

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> <li>Require patrons to be seated; 2m minimum or impermeable barrier required between tables</li> <li>Dancing, singing and performing music is permitted, with restrictions</li> <li>Karaoke permitted, with restrictions (including no private rooms)</li> <li>Require contact information for one patron per seated party</li> <li>No buffet style service</li> <li>Line-ups/patrons congregating outside venues managed by venue; 2m distance and face covering required</li> <li>Face coverings except when eating or drinking only</li> <li>Personal protective equipment, including eye protection required when a worker must come within 2 metres of another person who is not wearing a face covering</li> <li>Night clubs only permitted to operate as restaurant or bar</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Establishments must be closed from 12 a.m. to 5 a.m.</li> <li>Liquor sold or served only between 9 a.m. to 11 p.m.</li> <li>No consumption of liquor permitted between 12 a.m. to 9 a.m.</li> <li>Require contact information for all seated patrons</li> <li>Limit of 6 people may be seated together</li> <li>Limit volume of music to be low enough that a normal conversation is possible</li> <li><a href="#">Safety plan</a> is required to be prepared and made available upon request</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum number of patrons permitted to be seated indoors is 50</li> <li>Establishments must be closed from 10 p.m. to 5 a.m.</li> <li>Liquor sold or served only between 9 a.m. to 9 p.m.</li> <li>No consumption of liquor between 10 p.m. and 9 a.m.</li> <li>Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.</li> <li>Limit of 4 people may be seated together</li> <li>Strip clubs closed or permitted to operate as a restaurant or bar</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum number of patrons permitted to be seated indoors is 10</li> <li>Outdoor dining, take out, drive through, and delivery permitted, including alcohol</li> <li>Dancing, singing and the live performance of music are prohibited</li> </ul>	<ul style="list-style-type: none"> <li>Indoor and outdoor service closed</li> <li>Take out, drive through, and delivery permitted, including alcohol</li> </ul>

# RE-OPENING ONTARIO ACT

## Sports and Recreational Fitness

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> <li>• Maintain 2m physical distancing, unless engaged in a sport</li> <li>• Maximum of 50 people indoors or 100 people outdoors in classes</li> <li>• Maximum of 50 people indoors in area with weights or fitness or exercise equipment</li> <li>• Maximum of 50 spectators indoors or 100 spectators outdoors</li> <li>• Capacity limits applied on a per room basis if operating in compliance with a plan approved by the Office of the Chief Medical Officer of Health (<a href="#">Guidance for Facilities for Sport and Recreational Fitness Activities During COVID-19</a>)</li> <li>• Team or individual sports must be modified to avoid physical contact; 50 people per league</li> <li>• Exemption for high performance athletes and parasports</li> <li>• Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public</li> <li>• Face coverings required except when exercising</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>• Increase spacing between patrons to 3m in areas with weights or exercise equipment and in exercise and fitness classes</li> <li>• Maximum of 10 people per room indoors and 25 outdoors in fitness or exercise classes</li> <li>• Require contact information for all members of the public that enter the facility</li> <li>• Require reservation for entry; one reservation for teams</li> <li>• <a href="#">Safety plan</a> is required to the prepared and made available upon request</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>• Maximum of 50 people total in areas with weights and exercise machines and all classes (revoke OCMOH approved plan)</li> <li>• Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health</li> <li>• Patrons may only be in the facility for 90 minutes except if engaged in a sport</li> <li>• No spectators permitted (exemption for parent/guardian supervision of children)</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>• Gyms and fitness studios permitted to be open:               <ul style="list-style-type: none"> <li>◦ Maximum of 10 people indoors or 25 people outdoors in classes</li> <li>◦ 10 people indoors in areas with weights or exercise equipment</li> </ul> </li> <li>• Team sports must not be practiced or played except for training (no games or scrimmage)</li> <li>• Activities that are likely to result in individuals coming within 2m of each other are not permitted</li> </ul>	<ul style="list-style-type: none"> <li>• Facilities for indoor or outdoor sports and recreational fitness activities are closed except for:               <ul style="list-style-type: none"> <li>◦ The sole use of high performance athletes including parasport athletes, and specified professional leagues (e.g., NHL, CFL, MLS, NBA)</li> <li>◦ Specified purposes (e.g. day camps, child care)</li> </ul> </li> <li>• Outdoor recreational amenities (e.g., ice rinks, ski hills, snow trails) open with restrictions (e.g., no team sports)</li> <li>• Community centres and multi-purpose facilities (e.g., YMCA) allowed to be open for permitted activities (e.g., child care services, day camps, social services)</li> </ul>

# RE-OPENING ONTARIO ACT

## Meeting and Event Spaces

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<p>Limits:</p> <ul style="list-style-type: none"> <li>Maximum of 50 people indoors or 100 people outdoors; exceptions for wedding, funeral and religious services, rites or ceremonies</li> <li>Booking multiple rooms for the same event not permitted</li> <li>Maximum of 50 people per room indoors if venue operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (<a href="#">Guidance for Meeting and Event Facilities During COVID-19</a>)</li> <li>Exceptions for court services and government services</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Establishments must be closed from 12 a.m. to 5 a.m.</li> <li>Liquor sold or served only between 9 a.m. to 11 p.m.</li> <li>No consumption of liquor permitted between 12 a.m. to 9 a.m.</li> <li>Require contact information for all seated patrons</li> <li>Limit of 6 people may be seated together</li> <li>Limit volume of music to be low enough that a normal conversation is possible</li> <li><a href="#">Safety plan</a> is required to be prepared and made available upon request</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum of 50 people indoors per facility (revoke OCMOH approved plan)</li> <li>Establishments must be closed from 10 p.m. to 5 a.m..</li> <li>Liquor sold or served only between 9 a.m. to 9 p.m.</li> <li>No consumption of liquor between 10 p.m. and 9 a.m.</li> <li>Limit of 4 people may be seated together</li> <li>Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum of 10 people per facility indoors or 25 people outdoors</li> </ul>	<p>Closed with limited exceptions for:</p> <ul style="list-style-type: none"> <li>Child care and day camps</li> <li>Court services</li> <li>Government services</li> <li>Mental health and addictions support services (e.g., Alcoholics Anonymous) permitted to a maximum of 10 people</li> <li>Provision of social services</li> </ul>

# RE-OPENING ONTARIO ACT

## Retail

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> <li>Fitting rooms must be limited to non-adjacent stalls</li> <li>Line-ups/patrons congregating outside venues managed by venue; 2m distance and face covering required</li> </ul>	<p>Measure from previous level and:</p> <ul style="list-style-type: none"> <li>Limit volume of music to be low enough that a normal conversation is possible</li> <li>Shopping malls: <a href="#">Safety plan</a> is required to be prepared and made available upon request</li> </ul>	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> <li>Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum number of patrons permitted to be seated indoors in mall food court is 10</li> <li>Requirement to maintain 2m while standing in line (inside and outside)</li> </ul>	<ul style="list-style-type: none"> <li>Retail generally permitted to be open for curbside pick-up or delivery only (in-person retail shopping not permitted) with some exceptions: <ul style="list-style-type: none"> <li>Supermarkets, grocery stores, convenience stores, hardware stores, other retailers selling groceries, beer and wine and liquor stores, pharmacies and safety supply stores permitted to be open for in-person shopping</li> <li>50% capacity limits where in-person shopping is permitted</li> <li>Motor/recreational vehicle sales permitted to be open for in-person shopping by appointment only and other restrictions</li> <li>Garden centres, plant nurseries: indoor by appointment. Permitted if public remains outdoors or by curbside pick-up or delivery</li> <li>Outdoor markets, including farmer's markets and holiday markets, permitted with restrictions</li> </ul> </li> <li>Retail outlets in malls permitted to be open for pick-up or delivery (in-person retail shopping not permitted)</li> <li>Access to shopping malls for limited purposes, including access to businesses and organizations permitted to be open (e.g., pharmacy, dentist); food court open for take-away; malls may also establish designated pick-up points inside or adjacent to the mall</li> <li>Subject to general rule for businesses that are open must maintain 2m while standing in line inside and outside</li> </ul>

# RE-OPENING ONTARIO ACT

## Personal Care Services

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> <li>Fitting rooms must be limited to non-adjacent stalls</li> <li>Line-ups/patrons congregating outside venues managed by venue; 2m distance and face covering required</li> </ul>	<p>Measure from previous level and:</p> <ul style="list-style-type: none"> <li>Limit volume of music to be low enough that a normal conversation is possible</li> <li>Shopping malls: <a href="#">Safety plan</a> is required to be prepared and made available upon request</li> </ul>	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> <li>Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum number of patrons permitted to be seated indoors in mall food court is 10</li> <li>Requirement to maintain 2m while standing in line (inside and outside)</li> </ul>	<ul style="list-style-type: none"> <li>Retail generally permitted to be open for curbside pick-up or delivery only (in-person retail shopping not permitted) with some exceptions: <ul style="list-style-type: none"> <li>Supermarkets, grocery stores, convenience stores, hardware stores, other retailers selling groceries, beer and wine and liquor stores, pharmacies and safety supply stores permitted to be open for in-person shopping</li> <li>50% capacity limits where in-person shopping is permitted</li> <li>Motor/recreational vehicle sales permitted to be open for in-person shopping by appointment only and other restrictions</li> <li>Garden centres, plant nurseries: indoor by appointment. Permitted if public remains outdoors or by curbside pick-up or delivery</li> <li>Outdoor markets, including farmer's markets and holiday markets, permitted with restrictions</li> </ul> </li> <li>Retail outlets in malls permitted to be open for pick-up or delivery (in-person retail shopping not permitted)</li> <li>Access to shopping malls for limited purposes, including access to businesses and organizations permitted to be open (e.g., pharmacy, dentist); food court open for take-away; malls may also establish designated pick-up points inside or adjacent to the mall</li> <li>Subject to general rule for businesses that are open must maintain 2m while standing in line inside and outside</li> </ul>

# RE-OPENING ONTARIO ACT

## Casinos, Bingo Halls and Gaming Establishments

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN
<ul style="list-style-type: none"> <li>Maximum of 50 people</li> <li>Table games are prohibited</li> <li>Casinos, bingo halls, and gaming establishments can operate in accordance with a plan approved by the Office of the Chief Medical Officer of Health</li> </ul>	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> <li>Liquor sold or served only between 9 a.m. to 11 p.m.</li> <li>No consumption of liquor permitted between 12 a.m. to 9 a.m.</li> <li>Require contact information from all patrons</li> <li><a href="#">Safety plan</a> is required to be prepared and made available upon request</li> </ul>	<p>Measures from previous levels, and:</p> <ul style="list-style-type: none"> <li>Liquor sold or served only between 9 a.m. to 9 p.m.</li> <li>No consumption of liquor between 10 p.m. and 9 a.m.</li> <li>Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health</li> </ul>	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> <li>Maximum of 10 people indoors or 25 people outdoors</li> </ul>	Closed

# RE-OPENING ONTARIO ACT

## Organized Public Events, Social Gatherings and Religious Services, Rites and Ceremonies

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<p><b>Limits for certain organized public events and social gatherings</b> where physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 10 people indoors</li> <li>• 25 people outdoors</li> </ul> <p>This includes functions, parties, dinners, gatherings BBQs or wedding receptions held in private residences, backyards, or parks.</p>	Same as previous level	Same as previous level	<p><b>Limit for all organized public events and social gatherings</b>, where physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 5 people indoors</li> <li>• 25 people outdoors</li> </ul>	<p><b>No indoor organized public events and social gatherings</b>, except with members of the same household.</p> <p><b>Limit for outdoor organized public events and social gatherings</b>, physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 10 people outdoors</li> </ul> <p>Virtual and drive-in gatherings and events permitted.</p>
<p><b>Limits for organized public events and social gatherings</b> where physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 50 people indoors</li> <li>• 100 people outdoors</li> </ul> <p>This includes events and gatherings in staffed businesses and facilities.</p>	Same as previous level	Same as previous level		
<p><b>Limits for wedding services, funeral services and other religious services, rites or ceremonies</b>, where physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 30% capacity of the room indoors</li> <li>• 100 people outdoors</li> </ul>	Same as previous level	Same as previous level	Same as previous level	<p><b>Wedding services, funeral services, and other religious services, rites or ceremonies</b> where physical distancing can be maintained:</p> <ul style="list-style-type: none"> <li>• 10 people indoors</li> <li>• 10 people outdoors</li> </ul> <p>Virtual and drive-in wedding services, funeral services and religious services, rites or ceremonies encouraged</p>

# FINES AND PENALTIES

Failure to Comply with Orders under the Reopening Ontario Act			
Fail to comply with a continued section 7.0.2 order	Individual	\$750 up to \$100,000	<i>Reopening Ontario Act, 2020</i> 10 (1) (a) (b) and (c)
	Director or Officer of a Corporation	Up to \$500,000	
	Corporation	Up to \$10,000,000	
Obstruct any person exercising a power in accordance with a continued section 7.0.2 order	Individual	\$1,000 up to \$100, 000	
	Director or Officer of a Corporation	Up to \$500,000	
	Corporation	Up to \$10,000,000	
Obstruct any person performing a duty in accordance with a continued section 7.0.2 order	Individual	\$1,000 up to \$100,000	
	Director or Officer of a Corporation	\$500,000	
	Corporation	\$10,000,000	

# FINES AND PENALTIES

Offences for Occupier of Premises			
Hosts or organizes a public event or other gathering at residential premises or other prescribed premises and the number of people in attendance exceeds the number permitted under a continued section 7.0.2 order	Individual	\$10,000 minimum up to \$100,000	<i>Reopening Ontario Act, 2020</i> 10.1 (3) (a) (b) and (c)
	Director or Officer of a Corporation	\$10,000 minimum up to \$500,000	
	Corporation	\$10,000 minimum up to \$10,000,000	

# HEALTH PROTECTION AND PROMOTION ACT

## Class Order under Section 22 of the Province of Ontario's *Health Protection and Promotion Act*

- Fines range from \$5,000 (for a person) or \$25,000 (for a corporation) for every day or part of each day on which the offence occurs or continues

November 22, 2020

### CLASS ORDER

Made pursuant to Section 22(5.0.1) of the Health Protection and Promotion Act

**TO: All persons who own or operate the following types of business, place, facility, or establishment located in The Regional Municipality of York:**

- (a) Meeting and event spaces, and other businesses, places, facilities, or establishments, including special event venues, banquet halls, hotel conference rooms, and convention centres, which rent or otherwise make available any meeting and/or event space;
- (b) Shopping malls; and
- (c) Retail stores, including stores located in shopping malls.

I, Dr. Karim Kurji, Medical Officer of Health for The Regional Municipality of York, order you to comply with all applicable requirements listed below and to take and/or refrain from taking any and all actions necessary to ensure compliance, effective 12:01 a.m. on Monday, November 23, 2020, until further notice:

**A. Meeting and event spaces, and other businesses, places, facilities, or establishments, including special event venues, banquet halls, hotel conference rooms, and convention centres, which rent or otherwise make available any meeting and/or event space**

1. Comply with all requirements that apply to your business, place, facility, or establishment as set out under the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020* (the "ROA") and the applicable regulations, as well as the requirements set out in this Order. Where this Order imposes an additional requirement not set out in the ROA, the requirement under this Order must be followed.
2. Ensure that all indoor and outdoor gatherings for religious services, ceremonies or rites in weddings, funerals and celebrations of life do not exceed the number of persons that can maintain a physical distance of two metres from each other at all times and in no event shall the gathering exceed a maximum of 50 persons;
3. Ensure in your business, place, facility, or establishment that social gatherings, such as receptions associated with weddings, funerals and other events which are not included in the requirement set out in clause A.1 above, comply with the gathering limits under the ROA.
4. Follow all further instructions from York Region Public Health pertaining to COVID-19 that apply to your business, place, facility or establishment.

**B. Shopping Malls**

1. Comply with all requirements that apply to your business, place, facility, or establishment as set out under the ROA and the applicable regulations, as well as the requirements set out in this Order. Where this Order imposes an additional requirement not set out in the ROA, the requirement under this Order must be followed.
2. Immediately set a maximum capacity for patrons in the shopping mall that effectively supports maintaining a physical distance of two metres, actively monitor compliance with the said capacity limit at all entrances and ensure that physical distancing of two metres is maintained by patrons and mall staff in common areas, stores, washrooms, hallways, entrances etc., at all times.

# SECTION 22 ORDER

## **Meeting and event spaces, event venues, banquet halls, hotel conference rooms and convention centres**

- Indoor and outdoor gatherings for religious services, ceremonies or rites in weddings, funerals and celebrations of life do not exceed the number of persons that can maintain a physical distance of 2 metres from each other at all times and **in no event shall the gathering exceed a maximum of 50 persons**
- **Social gatherings, such as receptions associated with** weddings, funerals and other events comply with the gathering limits under the ROA
- Follow all further instructions from York Region Public Health pertaining to COVID-19 that apply to your business, place, facility or establishment

# SECTION 22 ORDER

## Shopping Malls

- **Set a maximum capacity** for patrons in the shopping mall that effectively supports maintaining a physical distance of 2 metres, actively monitor compliance with capacity limit at all entrances and ensure physical distancing of 2 metres is maintained by patrons and mall staff in common areas, stores, washrooms, hallways, entrances at all times
- Immediately **ensure all stores within the shopping mall set a maximum capacity** limit and monitor the capacity limit to ensure physical distancing of 2 meters is maintained by patrons and mall staff at all times
- **Actively manage all line-ups or patrons congregating** and ensure all patrons waiting in line-ups inside or outside the shopping mall maintain physical distancing of least 2 metres
- Follow all further instructions from York Region Public Health pertaining to COVID-19 that apply to your shopping mall

# SECTION 22 ORDER

## Retail Stores

- Immediately **set a maximum capacity** for patrons in the retail store that effectively supports maintaining a physical distance of 2 metres, **actively monitor compliance** with the said capacity limit at all entrances and ensure that physical distancing of 2 metres is maintained by patrons and store staff in common areas, washrooms, hallways, entrances at all times
- Follow all further instructions from York Region Public Health pertaining to COVID-19 that apply to your retail store

# FINES AND PENALTIES

Failure to Comply with an Order of the Medical Officer of Health			
Failure to comply with a section 22 order in respect of a communicable disease s. 100(1) of the HPPA	Any	\$750	<i>Provincial Offences Act</i> Regulation 950 amended by O. Reg. 651/20
	Any individual person	\$5,000	<i>Health Protection and Promotion Act</i>
	Corporations	\$25,000	101 (1)  101 (2)

# COVID-19 REGIONAL ENFORCEMENT TASKFORCE



# ENFORCEMENT EFFORTS TO DATE

The Regional COVID-19 Taskforce is committed to the collection of enforcement data to monitor and measure impact of accelerated enforcement and compliance activities, particularly in areas reporting higher rates of community transmission

TIME PERIOD	MARCH 18, 2020 – NOVEMBER 13, 2020									
ENFORCEMENT AGENCY	CASE FILES	COMPLIANCE AND EDUCATION ACTIVITIES				TICKETS/ CHARGES	ENFORCEMENT ACTION			
		PHYSICAL DISTANCING	FACE COVERINGS	BUSINESS REGULATIONS	GATHERING LIMITS		PART I	AMPS	PART III	HPPA
York Region Public Health	4,157	540	956	624	N/A	5	4	N/A	1	
York Region Transit	1,597	-	1,597	-	-	0	-	-	-	-
York Regional Police	4,020	2977	-	1043	-	156	83	N/A	73	N/A

# ENFORCEMENT EFFORTS TO DATE

TIME PERIOD MARCH 18, 2020 – NOVEMBER 13, 2020										
ENFORCEMENT AGENCY	CASE FILES	COMPLIANCE AND EDUCATION ACTIVITIES				TICKETS/ CHARGES	ENFORCEMENT ACTION			
		PHYSICAL DISTANCING	FACE COVERINGS	BUSINESS REGULATIONS	GATHERING LIMITS		PART I	AMPS	PART III	HPPA
Town of Aurora	315	20	20	56	104	37	34	N/A	3	N/A
Town of East Gwillimbury	98	19	22	26	31	0	0	N/A	0	N/A
Town of Georgina	44	0	1	34	9	5	5	N/A	0	N/A
Township of King	125	-	-	69	56	4	4	N/A	0	N/A
City of Markham	767	2,495	79	544	100	0	0	0	0	N/A
Town of Newmarket	1,279	420	0	301	558	3	3	N/A	0	N/A
City of Richmond Hill	474	36	52	125	261	18	18	0	0	N/A
City of Vaughan	8,989	-	-	-	-	178	55	123	0	N/A
Town of Whitchurch-Stouffville	151	6	20	3	122	0	0	N/A	0	N/A
TOTALS	22,016	6,513	2,747	2,825	1,241	405	206	123	77	0

# RECENT INSPECTION FINDINGS

## Public Health Inspectors

November 19 - 22

- COVID compliance initiative and joint initiative with AGCO which included inspections during after hours and on weekends
- **32 visits** to restaurants, big-box stores, supermarkets, fitness facilities, karaoke bars
- **22 charges laid** at 19 premises

## Ministry of Labour, Training and Skills Development

November 21 - 22

- **77 visits** to grocery stores, big-box retail
- **80%** of businesses in compliance with public health requirements under ROA
- Common areas of non-compliance included:
  - No active screening
  - Improper mask usage
  - Physical distancing
- **No charges laid**

# PROGRESSIVE ENFORCEMENT APPROACH

- **Inspection and education**
- **Issue ticket/charge**
- **Re-inspection**
  - **Repeat violators face additional fines and/or temporary closure**

# WHO TO CALL

## **Access York**

**1-877-464-9675**

**Food establishments  
Personal service settings  
Recreational water facilities**

## **City/Town Bylaw**

**Check municipal website**

**All other businesses or public spaces  
Private social gatherings  
Organized public events**

# COMMUNICATIONS APPROACH



APPRECIATE



EDUCATE



ENFORCE



DIGITAL



PRINT



ETHNIC MEDIA



MEDIA PITCHING  
AND INTERVIEWS

# SAMPLE COMMUNICATION IMPLEMENTATION



Sample Social Media

# SAMPLE COMMUNICATION IMPLEMENTATION

If you are a business in York Region and are:

		
in compliance with COVID-19 regulations, we would like to	looking to better understand COVID-19 regulations, we can	NOT in compliance with COVID-19 regulations you will be
<b>Thank you</b>	<b>Help you</b>	<b>Fined</b>
LEARN MORE AT <a href="https://york.ca/covid19---">york.ca/covid19---</a>		
		

Sample Print Ad



Sample Curbside Signs

# FEDERAL SUPPORTS FOR BUSINESSES

## Canada Emergency Business account (CEBA)

Business can access interest-free loans of up to \$20,000, in addition to the original CEBA loan of \$40,000  
Extended to December 31, 2020

## Canada Emergency Wage Subsidy (CEWS)

Subsidy to employers to cover a portion of employee wages

Retroactive to March 2020. Program extended to June 2021

## Canada Emergency Rent Subsidy (CERS)

Provides up to 65% of eligible expenses and 90% for businesses under mandatory closures. Funds flow directly to business tenant. Provides mortgage support to property owners.

Available September 2020 to June 2021  
Administered by Canada Revenue Agency - replaces Canada Emergency Commercial Rent Assistance (CECRA)

## Regional Relief and Recovery Fund (RRRF)

Interest-free loans to support fixed operating costs of SMEs, where business revenues have been affected by the COVID-19 pandemic and unable to access other Government of Ontario measures.

Administered via partners such as Community Futures Network of Canada, FedDev Ontario, Digital Main St. etc.

# PROVINCIAL SUPPORTS FOR BUSINESSES

## Fixed Cost Rebates and Relief

Businesses required to shut down or significantly restrict services due to provincial public health measures (categorized as control or lockdown) can apply for rebates, provided in the form of grants, to help with their fixed costs.

Eligible for support include:

- restaurants and bars
- gyms, facilities for indoor sports and recreational fitness activities
- performing arts and cinemas
- bingo halls, gaming establishments, casinos, conference centres and convention centres
- community centres, multi-purpose facilities, and museums
- personal care services (with the exception of oxygen bars)
- racing venues
- meeting or event space
- in-person teaching and instruction

## Ontario's Main Street Relief Grant: PPE Support

Helping small businesses with the unexpected costs of PPE

Business must have two to nine employees and be in one of the following sectors:

- retail
- accommodation and food services
- repair and maintenance
- personal and laundry services

# KEY MESSAGES

- York Regional Council has made a commitment for increased enforcement to bring about compliance for residents and businesses who are not adhering to COVID-19 safety measures and protocol
- Compliance with the Province's orders and regulations and The Regional Municipality of York Class Order including restrictions on gathering size, mandatory masks or face coverings and physical distancing, is an important element to stopping the spread of COVID-19
- Businesses who fail to comply will be subject to fines and potential closures

# NEXT STEPS

1. Continued commitment from Municipalities to support enhanced enforcement efforts
2. COVID-19 Enforcement Taskforce will collect enforcement data on a weekly basis to be shared on [york.ca/covid19](https://york.ca/covid19)
3. Council to approve \$250,000 to support development of a 4-week communications campaign with the goal to:
  - Appreciate
  - Educate
  - Enforce

# Discussion