

## Report on Quality Management System to Council Management Review Outcome

Meeting Date: April 27, 2020

Attendees: Andy Taylor, Brenda Librecz, Phoebe Fu, Andrea Tang, Eddy Wu, Gord Miokovic, Prathapan Kumar, Irene Weiss, Vince Feng

RESULTS OF MANAGEMENT REVIEW	REPORT
Summary of Management Review	<ul style="list-style-type: none"><li>• Presentation and supporting documentation provided to Top Management covered all required items identified in the Operational Plan and Drinking Water Quality Management Standard.</li><li>• Top Management reviewed information from July 1 to December 31, 2019.</li></ul>
Deficiencies Identified	<ul style="list-style-type: none"><li>• No deficiencies were identified at this meeting.</li></ul>
Decisions Made	<ul style="list-style-type: none"><li>• No new decisions were made at this meeting.</li></ul>
Action Items	<ul style="list-style-type: none"><li>• No action items were identified at this meeting.</li></ul>
Other QMS Issues Identified (including summary of corrective actions)	<ul style="list-style-type: none"><li>• The City of Markham received an updated Certificate of Accreditation on January 3, 2020 from SAI Global to verify the conformance of its QMS to the Ontario DWQMS Version 2, 2017 standard.</li><li>• With the ongoing Covid-19 emergency, Waterworks is currently meeting its milestones, regulatory requirements and maintaining essential services. Waterworks will continue to monitor for any changes that may affect the QMS as a result of the pandemic.</li></ul>

Management Review Meeting Minutes are available upon request from the QMS Coordinator.