

**Subject: Driveway Windrow Removal Assistance Program****Purpose and Background**

A snow windrow is an accumulation of snow at the end of the driveway created when a plow pushes snow to the side of the roadway. While residents are responsible for removing the snow windrow from their driveway, the Markham Driveway Windrow Removal Program is available to all residents of Markham that are over the age of 60 years or have a disability where assistance is required to remove their windrow. The windrow removal service will be completed within eight (8) hours of the local street snowplow is completed.

**Discussion**

In order to receive assistance in removing a portion of the windrow on your driveway (limited to one car width), each person must meet the following requirements:

- If over the age of 60 years or younger than the age of 12 years, they must have a documented proof of age;
- If between the ages of 12 - 60 years, they must have a doctor's certificate identifying that they are unable to shovel and provide proof of their age through one of the following:
  - Driver's Licence;
  - Birth Certificate;
  - Ontario Health Card;
  - Citizenship Card or Passport.
- The primary resident must provide proof of Markham residency through one of the following documents:
  - Driver's Licence;
  - City of Markham tax bill;
  - Recent public utility bill.
- If proof of Markham residency (such as a Driver's Licence) identifies proof of age, then no other documentation is required.
- If valid documentation cannot be provided, please call the Contact Centre at 905-477-5530 or [customerservice@markham.ca](mailto:customerservice@markham.ca).

**Key Messages**

- The Driveway Windrow Removal Assistance Program is eligible to all residents of Markham over 60 years of age or with disabilities, who requires assistance removing the snow windrow.
- The Windrow Application form is available on line at [www.markham.ca](http://www.markham.ca). Those residents who have been in the program in previous years do not need to fill out new applications, but are required to contact the Markham Contact Centre if they wish to be provided with assistance.
- Valid documentation identifying, proof of age, residency and disability (if under 60) is required yearly to be eligible for the program.

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