

General Committee Meeting Minutes

Meeting Number: 3
March 10, 2026, 9:30 AM - 4:30 PM
Live streamed

Roll Call	Deputy Mayor Michael Chan Regional Councillor Jim Jones Regional Councillor Joe Li Regional Councillor Alan Ho Councillor Keith Irish Councillor Ritch Lau	Councillor Reid McAlpine Councillor Karen Rea Councillor Andrew Keyes Councillor Amanda Collucci Councillor Nimisha Patel Councillor Isa Lee
Regrets	Mayor Frank Scarpitti	
Staff	Andy Taylor, Chief Administrative Officer Trinela Cane, Commissioner, Corporate Services Morgan Jones, Commissioner, Community Services Claudia Storto, City Solicitor and Director of Human Resources Chris Nearing, Fire Chief Bryan Frois, Senior Manager, Executive Operations & Strategic Initiatives Sumon Acharjee, Chief Information Officer Joseph Silva, Treasurer	Hristina Giantsopoulos, Election/Council & Committee Coordinator Iyana Mundo, Assistant to Council/Committee Alice Wong, Director, Operations Ned Sirry, Senior Manager, ITS Operations & Project Delivery Frank Clarizio, Director, Engineering Alex Moore, Manager of Purchasing & Accounts Payable Eddy Wu, Director, Environmental Services John Wong, Technology Support Coordinator

1. CALL TO ORDER

INDIGENOUS LAND ACKNOWLEDGEMENT

We begin today by acknowledging the traditional territories of Indigenous peoples and their commitment to stewardship of the land. We acknowledge the communities in circle.

The North, West, South and Eastern directions, and Haudenosaunee, Huron- Wendat, Anishnabeg, Seneca, Chippewa, and the Mississaugas of the Credit peoples. We share the responsibility with the caretakers of this land to ensure the dish is never empty and to restore relationships that are based on peace, friendship, and trust. We are committed to reconciliation, partnership and enhanced understanding.

General Committee initially convened at 9:37 AM, with Councillor Keith Irish presiding as Chair. Due to a technical issue with the livestream, the meeting went into recess at 9:40 AM and reconvened at 9:53 AM once the problem was resolved.

2. DISCLOSURE OF PECUNIARY INTEREST

There were no disclosures of pecuniary interest.

3. APPROVAL OF PREVIOUS MINUTES

3.1 MINUTES OF THE FEBRUARY 3, 2026 GENERAL COMMITTEE (16.0)

Moved by Councillor Ritch Lau

Seconded by Councillor Karen Rea

1. That the minutes of the February 3, 2026 General Committee meeting be confirmed.

Carried

4. PRESENTATIONS

There were no presentations.

5. DEPUTATIONS

The Committee heard a deputation from Chun Yip (Jospeh) Liu, in relation to item 7.6.

Chun Yip Liu expressed concerns regarding the use of smart technologies and suggested that a holistic approach be taken to consider the impacts on employees, the environment, and consumers as these technologies become more widely used.

Moved by Councillor Amanda Collucci

Seconded by Councillor Andrew Keyes

That the deputation from Chun Yi (Joseph) Liu be received.

Carried

6. COMMUNICATIONS

There were no communications.

7. CONSENT REPORTS - FINANCE & ADMINISTRATIVE MATTERS

7.1 2025 SUMMARY OF REMUNERATION AND EXPENSES FOR COUNCILLORS AND APPOINTEES TO BOARDS (7.0)

Moved by Regional Councillor Jim Jones
Seconded by Deputy Mayor Michael Chan

1. That the report entitled “2025 Summary of Remuneration and Expenses for Councillors and Appointees to Boards” be received; and further,
2. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.2 2025 YEAR-END RESULTS OF OPERATIONS (7.0)

The Committee inquired about the reallocation of surplus funds to reserve funds, including the purpose and use of the Environmental Land Reserve Fund.

Staff provided information in response to the inquiries.

Moved by Councillor Reid McAlpine
Seconded by Councillor Karen Rea

1. That the report titled “2025 Year-End Results of Operations” be received; and,
2. That the City’s 2025 operations net favourable variance of \$7.37M be transferred to the Life Cycle Capital Replacement and Capital Reserve Fund, as per the approved Financial Planning and Budgeting Policy; and further,
3. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.3 ONTARIO TRANSFER PAYMENT AGREEMENT FOR THE HOUSING-ENABLING WATER SYSTEMS FUND (HEWSF) AND THE CITY'S ENTERPRISE STORMWATER PUMPING STATION UPGRADE PROJECT (5.3, 7.0)

The Committee inquired about the source of the City’s financial contribution toward this initiative and whether it could be funded through development charges rather than the Life Cycle Replacement and Capital Reserve funds.

Moved by Councillor Karen Rea

Seconded by Regional Councillor Alan Ho

1. That the report entitled “Ontario Transfer Payment Agreement for the Housing-Enabling Water Systems Fund (HEWSF) and the City’s Enterprise Stormwater Pumping Station Upgrade Project” be received; and,
2. That Council authorize The Corporation of The City of Markham (the “City”) to enter into the Transfer Payment Agreement (TPA) Housing-Enabling Water Systems Fund (the “Agreement”) with the Province of Ontario (Minister of Infrastructure) (the “Province”); and,
3. That the Mayor and City Clerk be authorized to execute the TPA (and any related agreements), in a form satisfactory to the City Solicitor, and that the Commissioner, Community Services (or designate) be authorized to act as an authorized signing officer for the City under the TPA (including for the purpose of submitting required reports and confirmations); and,
4. That Council approve a new in-year 2026 capital project to facilitate the City’s Enterprise Stormwater Pumping Station Upgrade project, as described in the report; and,
5. That the total funding requirement for the capital project of \$6,758,547 be funded from the HEWSF grant of \$4,848,406 (equivalent to 72% of the total funding requirement) and that the remaining 28% be funded from the Life Cycle Replacement and Capital Reserve in the amount of \$1,910,141; and further,
6. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.4 082-T-23 NEW INFILL RESIDENTIAL SERVICE CONNECTIONS AT VARIOUS LOCATIONS (7.12)

There was a brief discussion regarding whether the City’s fees associated with infill residential service connections are cost competitive.

Staff indicated that the City operates on a full cost-recovery basis in this regard and that the engineering criteria are based on benchmarking.

Moved by Councillor Karen Rea

Seconded by Councillor Nimisha Patel

1. That the report entitled “082-T-23 New Infill Residential Service Connections at Various Locations” be received; and,
2. That the contract for infill residential service connections be extended for one year (January 1, 2026 – December 31, 2026) to Rabcon Contractors Ltd. in the estimated amount of \$1,052,722.12 incl. of HST with an option to extend the contract for one additional year (January 1, 2027 – December 31, 2027); and,
3. That the Director of Engineering and Senior Manager of Procurement & Accounts Payable be authorized to extend the contract for one additional year based on the Consumer Price Index for All Items Ontario for a twelve-month period ending October 31 in the applicable year up to a maximum of 4% and subject to satisfactory performance by the Contractor; and,
4. That the contract be funded from account 083-5350-26039-005 “Residential Water Service Connections” in the amount of \$1,052,722.12 that is fully funded by homeowners; and,
5. That the tendering process be waived in accordance with Procurement By-Law 2017-8, Part II, Section 11. Non-Competitive Procurement, items 11.1 (c) and (g), which state:(c) when the extension of an existing Contract would prove more cost-effective or beneficial; and,(d) Where a project is privately funded but is administered by the City; and further,
6. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.5 SCHOOL CROSSING GUARD PROGRAM CONTRACT EXTENSION (7.0)

Moved by Councillor Nimisha Patel

Seconded by Councillor Amanda Collucci

1. That the report entitled “School Crossing Guard Program Contract Extension” be received; and,

2. That the tendering process be waived in accordance with Purchasing By-Law 2017-8, Part II, Section 11. Non-Competitive Procurement, items 11.1 (c) and (g), which state:(c) when the extension of an existing Contract would prove more cost-effective or beneficial; and(g) Where it is in the City’s best interest not to solicit a competitive bid; and,
3. That the contract for the school crossing guard program be extended with Staffing Services Inc. for 4 years (September 2026 to June 2030) in the estimated amount of \$3,449,256.96 (Incl. of HST) with an option to extend the contract for an additional 3-year term (September 2030 – June 2033); and,
4. That the award be funded from Operating Budget 740-998-5642 “School Crossing Guards; and,
5. That the Director of Engineering and Senior Manager, Procurement & Accounts Payable be authorized to exercise the option to renew the contract for the 3 -year extension at the same rate subject to Council adoption of the annual operating budget; and,
6. That the 2027 – 2033 operating budgets be adjusted for growth (additional crossing guards) if required through the annual budget process; and further,
7. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.6 AWARDS OF PROPOSAL 183-R-24 CONSULTING SERVICES, IMPLEMENTATION AND ONGOING SUPPORT MICROSOFT DYNAMICS 365 CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SOLUTION (7.0)

The Committee inquired about the four-year timeline for the project, associated costs, and when the system will be operational. Questions were also raised regarding whether Members of Council will have access to the Customer Relationship Management (CRM) system to help manage interactions with residents.

Staff advised that the previous vendor was unable to deliver a system that integrated effectively with the City’s existing platforms or provide the required level of service. As a result, the City decided to move forward with a different

solution that better integrates with the Microsoft platform and provides a more modern and innovative system to meet operational needs.

Moved by Regional Councillor Jim Jones

Seconded by Councillor Karen Rea

1. That the report entitled “Award of Proposal 183-R-24, Consulting Services for Implementation, Integration, Ongoing Support and Maintenance of Microsoft Dynamics 365 Customer Relationship Management (CRM) Solution” be received; and,
2. That the contract 183-R-24 Consulting Services for Implementation, Integration, Ongoing Support and Maintenance of Microsoft Dynamics 365 Customer Relationship Management (CRM) Solution (One time - implementation and training costs) (Recurring - ongoing support and maintenance) be awarded to the highest ranked/second lowest priced bidder, MNP Digital Inc. (MNP) in the amount of \$2,142,952.99 inclusive of HST; and,
3. That a contingency in the amount of \$214,295.30 inclusive of HST be established to cover any additional project costs be approved, and that authorization be granted to approve expenditures of this contingency amount up to the specified limit in accordance with the Expenditure Control Policy; and,
4. That the capital costs be funded from capital project GL account 400-101-5399-24076 - ITS - Corporate CRM Systems Implementation, with an available budget of \$1,970,085.00; and,
5. That the capital shortfall of \$387,163.29 ($\$1,970,085.00 - (\$2,142,952.99 + \$214,295.30)$) be funded from the 2022 Capital Project 22060 – ITS Strategic Plan Implementation (GL account 049-615022060005), with an available budget of \$545,845.15, and,
6. That the contract for ongoing support and maintenance costs for 9 years be awarded to MNP Digital Inc. (MNP) in the amount of \$2,169,030.91, inclusive of HST (\$839,680.08 fee for 4 years + \$1,329,350.83 fee for the 5 renewal options) to be funded from 400-400-5361, and subject to adoption of the annual operating budget from 2028 to 2035, in the amounts of:

Year 2 (2028) - \$ 209,920.03

Year 3 (2029) - \$ 209,920.03

Year 4 (2030) - \$ 209,920.03

Year 5 (2031) - \$ 209,920.03
 Year 6 (2032) - \$ 245,434.22*
 Year 7 (2033) - \$ 255,251.57 *
 Year 8 (2034) - \$ 265,461.64 *
 Year 9 (2034) - \$ 276,080.10 *
 Year 10 (2035) - \$ 287,123.30*
 Total - \$2,169,030.91

* Optional Year Renewal

7. That any operating budget shortfall in Years 2 through 10 be addressed as part of the 2028 and future operating budget processes, subject to Council approval of the 2028 to 2035 operating budgets; and,
8. That MNP Digital Inc. (MNP) be designated as the preferred vendor for the City's Microsoft Dynamics 365 Customer Relationship Management (CRM) Implementation, Integration, Ongoing Support and Maintenance needs at the City's sole discretion for the term of this contract; and,
9. That the City Treasurer and Chief Information Officer , be authorized to approve any new purchases related to this contract needed due to growth and/or future CRM upgrades due to change in technology or system integration with other applications related to the project during the term of this contract, subject to the Expenditure Control Policy and budget approval, in a form satisfactory to the City Solicitor and at the sole discretion of the City; and further,
10. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.7 019-T-26 SUPPLY AND DELIVERY OF FOUR COMPACT TRACTORS (7.12)

The Committee inquired about the impact on current service levels due to the reduction in the number of compact tractors and the expected delivery timeline for the new units.

Staff advised that service levels will remain unchanged, as consolidating the equipment to four units will allow for year-round use.

Moved by Councillor Isa Lee

Seconded by Regional Councillor Joe Li

1. That the report entitled “019-T-26 Supply & Delivery of Four Compact Tractors” be received; and,
2. That the contract for the supply and delivery of four compact tractors be awarded to the lowest compliant bidder, BE Larkin Equipment, in the amount of \$675,874.66 inclusive of HST; and,
3. That the award be funded from project #24418 Corporate Fleet Replacement – Non-Fire (account #057-6150-24418-005) with available budget of \$195,100.00; and,
4. That future-provisioned funding in the Life Cycle Reserve for additional units of \$184,600.00 be pulled forward to 2026, and the incremental budget requirement of \$296,174.66 (\$675,874.66 - \$195,100.00 - \$184,600.00) be funded from and added to the Life Cycle Replacement and Capital Reserve Fund as part of the annual Reserve update; and further,
5. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.8 002-T-26 FLATO MARKHAM THEATRE STAGE FLOOR REPLACEMENT (7.12)

Moved by Regional Councillor Jim Jones

Seconded by Deputy Mayor Michael Chan

1. That the report entitled “002-T-26 Flato Markham Theatre Stage Floor Replacement” be received; and,
2. That the contract for the stage floor replacement be awarded to the lowest priced bidder, BrightCore Inc., in the amount of \$464,025.60 inclusive of HST; and,
3. That a 10% contingency in the amount of \$46,402.56 inclusive of HST, be established to cover any additional consulting requirements and that

authorization to approve expenditures of the contingency amount up to the specified limit be in accordance with the Expenditure Control Policy; and,

4. That the contract award in the amount of \$510,428.16 (\$464,025.60 + \$46,402.56) be funded from account 074-6150-26006-005 “Theatre-Stage Floor Replacement” with an available budget of \$392,700; and,
5. That the budget shortfall of \$117,728.16 be funded from the Life Cycle Replacement and Capital Reserve Fund; and further,
6. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

7.9 REVISIONS TO THE PURCHASING BY-LAW 2017-8 (7.0)

Moved by Councillor Reid McAlpine

Seconded by Councillor Andrew Keyes

1. The report entitled “Revisions to the Purchasing By-Law 2017-8” be received;
2. That Council approve the proposed revisions to the Purchasing By-Law 2017-8 to modernize practices, streamline processes, enhance efficiency, and align with current municipal practices while ensuring the continued application of appropriate fiscal controls; and,
3. That the City of Markham By-Law 2017-8 be repealed in its entirety and be replaced in accordance with this report; and further,
4. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

8. CONSENT REPORTS - COMMUNITY SERVICES MATTERS

8.1 TRANSFER OF KENNEDY MAIN STREET UNIONVILLE WATERMAIN ON CARLTON ROAD FROM THE REGION OF YORK (5.3)

Moved by Regional Councillor Jim Jones

Seconded by Councillor Reid McAlpine

1. That the report titled “Transfer of Kennedy Main Street Unionville Watermain on Carlton Road from the Region of York” be received; and,

2. That Staff be authorized to assume the ownership of the Kennedy Main Street Unionville Watermain on Carlton Road from the Regional Municipality of York (63 meters of 400 mm PVC watermain and two valve chambers, as described in Attachment A); and,
3. That the Director of Environmental Services be authorized to execute any documents in a form satisfactory to the City Solicitor and Commissioner of Community Services related to the transfer of the Kennedy Main Street Unionville Watermain on Carlton Road; and further,
4. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

9. CONSENT REPORTS - ENVIRONMENT & SUSTAINABILITY MATTERS

9.1 ANNUAL WATER QUALITY REPORT (JANUARY - DECEMBER 2025) (5.3)

The Committee inquired about the increase in water usage in 2024 compared to 2025 and whether the City can continue with infrastructure replacements to prevent future incidents.

Staff noted that the increase in water usage was due to two capital projects and highlighted that lessons learned from these projects include ensuring water mains are only connected to the City once construction is complete as well as designing new subdivisions without dead ends.

Moved by Councillor Karen Rea

Seconded by Deputy Mayor Michael Chan

1. That the report titled “Annual Water Quality Report (January-December 2025)” as required by Schedule 22 of Ontario Regulation 170/03, under the Safe Drinking Water Act, 2002, enclosed herein be received; and,
2. That the Annual 2025 Regulatory Water Quality Report (Attachment “A”), containing information for the Ministry of the Environment, Conservation and Parks (MECP) on water supply and quality as required by Section 11 of Ontario Regulation 170/03, under the Safe Drinking Water Act, 2002, be received; and,
3. That Council acknowledge that staff posted the Annual 2025 Detailed Regulatory Water Quality Report on the City’s website and that it has been

made available electronically and in hard copy version by February 28, 2026 as per regulations; and further,

4. That Staff be authorized and directed to do all things necessary to give effect to this resolution.

Carried

10. MOTIONS

There were no motions.

11. NOTICES OF MOTION

11.1 MORATORIUM ON RESIDENTIAL BIKE LANES

Councillor Rea introduced a notice of motion, which will be placed on the April 21, 2026, Development Services Committee (DSC) agenda for consideration. This item was brought forward at General Committee due to timing and the Committee's monthly meeting schedule.

12. NEW/OTHER BUSINESS

There was no new or other business.

13. ANNOUNCEMENTS

There were no announcements.

14. ADJOURNMENT

Moved by Regional Councillor Alan Ho
Seconded by Regional Councillor Joe Li

That General Committee adjourn at 10:54 AM.

Carried