

Special General Committee Minutes

Meeting Number: 14 June 4, 2019, 9:00 AM - 12:00 PM Pan Am Centre - Multipurpose Room 3&4

Roll Call Mayor Frank Scarpitti (arrived 9:40 AM) Councillor Alan Ho

Deputy Mayor Don Hamilton Councillor Reid McAlpine Regional Councillor Jack Heath Councillor Andrew Keyes

Regional Councillor Joe Li (arrived 9:30 Councillor Amanda Collucci (arrived

AM) 9:40 AM)

Regional Councillor Jim Jones Councillor Isa Lee (arrived 9:20 AM)

Councillor Keith Irish

Regrets Councillor Karen Rea Councillor Khalid Usman

Staff Andy Taylor, Chief Administrative Sara Tam, Business Planning &

Officer Innovation

Trinela Cane, Commissioner, Corporate Alice Lam, Senior Manager, Roads,

Services Utility & Surveys

Brenda Librecz, Commissioner of Robert O'Hara, Supervisor, Roads Community & Fire Services John Hoover, Supervisor, Roads Catherine Conrad, City Solicitor and Brieanna Gabbard, Administrative

Acting Director of Human Resources Assistant

Joel Lustig, Treasurer Zoyeb Vahora, Supervisor, Roads Morgan Jones, Director, Operations Gloria Lai, Administrative Assistant Josh Machesney, Elections & Kristin Gordon-James, Contracts

Committee Coordinator Coordinator

1. CALL TO ORDER

The Special General Committee meeting Training & Education Session, Winter Maintenance, convened at the hour of 9:14 AM with Regional Councillor Jack Heath in the Chair.

2. DISCLOSURE OF PECUNIARY INTEREST

None disclosed.

3. EDUCATION & TRAINING SESSION

3.1 WINTER MAINTENANCE WORKSHOP PRESENTATION (5.10)

Brenda Librecz, Commissioner, Community & Fire Services provided opening remarks and welcomed Staff and Members of Council to the Pan Am Centre.

Morgan Jones, Director, Operations, and Alice Lam, Senior Manager, Roads, Utility & Survey, delivered a PowerPoint presentation on the Winter Maintenance Review. The following aspects of Markham's Winter Maintenance Program were reviewed:

- Current legislated service levels;
- Review of local road service level benchmarking;
- Current windrow removal program;
- Review of windrow benchmarking;
- Impacts to service delivery:
 - o new built form;
 - o parked cars on road;
 - o climate changes & fluctuating weather patterns;
 - salt supply & capacity/snow storage limitations;
- Managing expectations, communications & education for residents.

Members of Council requested that Staff provide them with a detailed breakdown of Contact Centre statistics on calls from residents regarding winter maintenance.

Members of Council and Staff participated in group discussions to identify winter maintenance priorities, issues and possible solutions. Results of the group discussions will be prepared by Staff and distributed to Members of Council and next steps for the June 17, 2019 Winter Maintenance Training & Education Session.

4. ADJOURNMENT

The Special General Committee meeting Training & Education Session, Winter Maintenance adjourned at 11:53 AM.

Moved By Councillor Amanda Collucci Seconded By Councillor Reid McAlpine

1. That the June 4, 2019 Special General Committee meeting Training & Education Session, Winter Maintenance Review, be adjourned.

Carried